

# Intuit® Academy

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## What's New in QuickBooks® 2016

**intuit.**

**WOODARD™**  
EVENTS

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## ABOUT THE AUTHOR



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***Named to the Top 10 QuickBooks ProAdvisors***

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*Advanced Certified QuickBooks Online ProAdvisor*

*QuickBooks Enterprise Certified*

*QuickBooks Point of Sale Certified*

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**Laura Madeira** is the owner of ACS, Inc., an Intuit Premier Reseller, located in the greater Dallas, Texas area. She has been honored to be voted to the Top 10 QuickBooks ProAdvisors for years 2015 and 2014.

Laura is one of the original members of the elite Intuit Trainer/Writer Network. She has been a guest speaker for Intuit, sharing “What’s New for QuickBooks” each fall. She was also a founding member of the Intuit Customer Advisory Council. Laura is an Advanced QuickBooks Certified ProAdvisor, Enterprise and Point of Sale Certified and also a Sage Certified Consultant representing Sage 100 Contractor.

Laura is the author of the [QuickBooks In Depth](#), an 888+ page reference and training guide. She is also the author of [QuickBooks Solutions Guide](#), [QuickBooks Live Lessons](#): For All QuickBooks Users, 11+ hours of self-paced video instruction and co-author of [QuickBooks on Demand](#) all offered by QUE Publishing.

For over 25 years, Laura has worked with companies of all sizes and from many varied industries. Her focus has been on helping growing businesses become more successful by automating their internal accounting processes and improving their overall business financial reporting.

Additionally, Laura is a guest speaker for Intuit, providing national training for thousands of consultants and accounting professionals. She is also a respected author for Intuit, writing technical presentations, materials and documenting competing software.

Laura earned her accounting degree from Florida Atlantic University. She enjoys photography, art and camping with her sisters and their families. When Laura is not writing, she enjoys reading a good book or two!

More information can be found by visiting her website: <http://www.quick-training.com/>



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## INTRODUCTION: ABOUT THIS COURSE

In this guide, you will find a summary of each of the new and improved features in the just released QuickBooks Desktop 2016. Learn how these features can save you and your client's time, improving the overall experience with QuickBooks. Your clients will find it easier to work with QuickBooks in 2016 with many end-user focused features and improvements. Learning about these features will help you recommend the right software solution for your clients.

### WHAT WE WILL COVER IN THIS GUIDE

This guide details the new and improved features of Intuit QuickBooks Desktop 2016, including Pro, Premier, Accountant, QuickBooks Enterprise 16.0 and QuickBooks for Mac.

This guide is divided into the following sections:

- What's New and Improved For QuickBooks Desktop 2016
- What's New and Improved for QuickBooks for Mac

### LEARNING OBJECTIVES

After attending this course, you will be able to:

- Identify new features that will help you work more efficiently with your clients' files
- Recognize the new and improved features in QuickBooks 2016 that will help your clients work more efficiently
- Evaluate and recommend the right QuickBooks software for your client

## **INTUIT QUICKBOOKS DESKTOP 2016: OVERVIEW**

Designed to improve efficiency, and gain better insights with improved access to critical information.

Businesses that use QuickBooks love to work with software that is easy to use and provides a variety of dashboard tools helping the business owner make informed management decisions. With QuickBooks Desktop 2016, small businesses can complete their financial and accounting responsibilities with a minimum amount of effort so they can focus on growing their business.

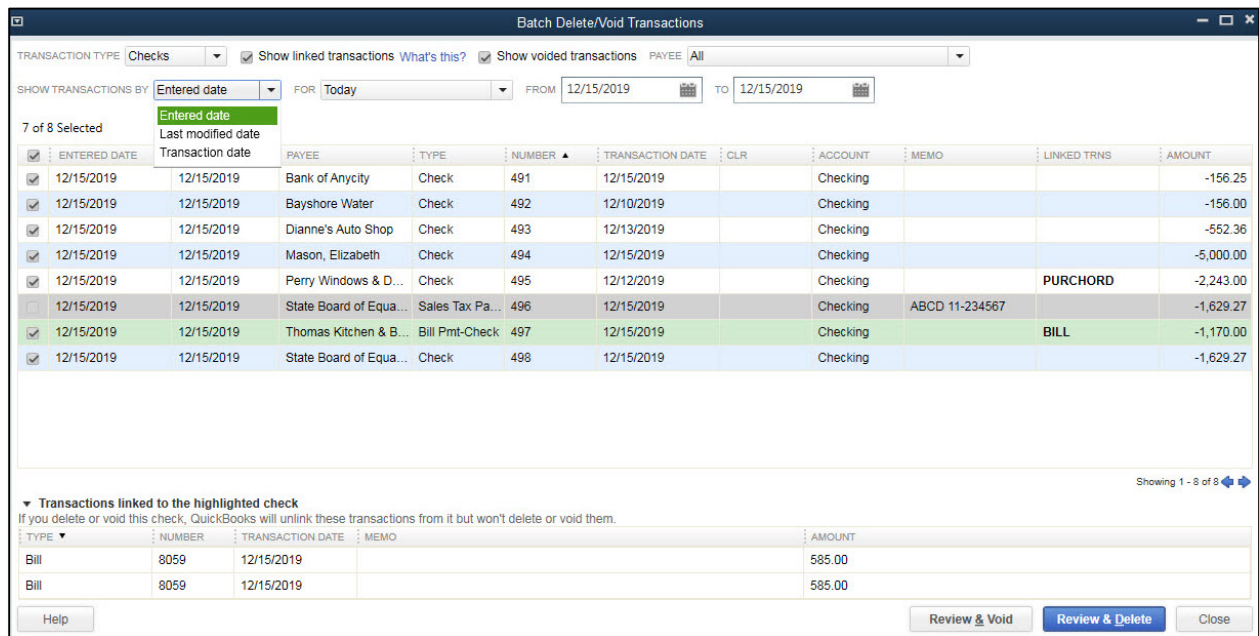
# WHAT'S NEW AND IMPROVED FOR QUICKBOOKS 2016

QuickBooks Accountant Desktop 2016 and Enterprise Desktop 16.0 add even more tools and improvements to empower you and your clients to work more efficiently. These features include:

## NEW! BATCH DELETE/VOID TRANSACTIONS

**Included with:** QuickBooks Accountant Desktop 2016 and all editions of QuickBooks Enterprise Desktop 16.0 (Admin or External Accountant login required).

**How to access it:** QuickBooks Accountant, from the menu bar, select **Accountant, Batch Delete/Void Transactions**. QuickBooks Enterprise (editions other than Accountant SKU), from the menu bar, select **Company, Accounting Tools, Batch Delete/Void Transactions**. This tool can also be accessed using your QuickBooks Accountant ToolBox (see information below).



### Control transactions voided or deleted by the use of multiple filters

**What this feature does:** With this new feature, QuickBooks users can conveniently process a bulk delete or void for selected transactions.

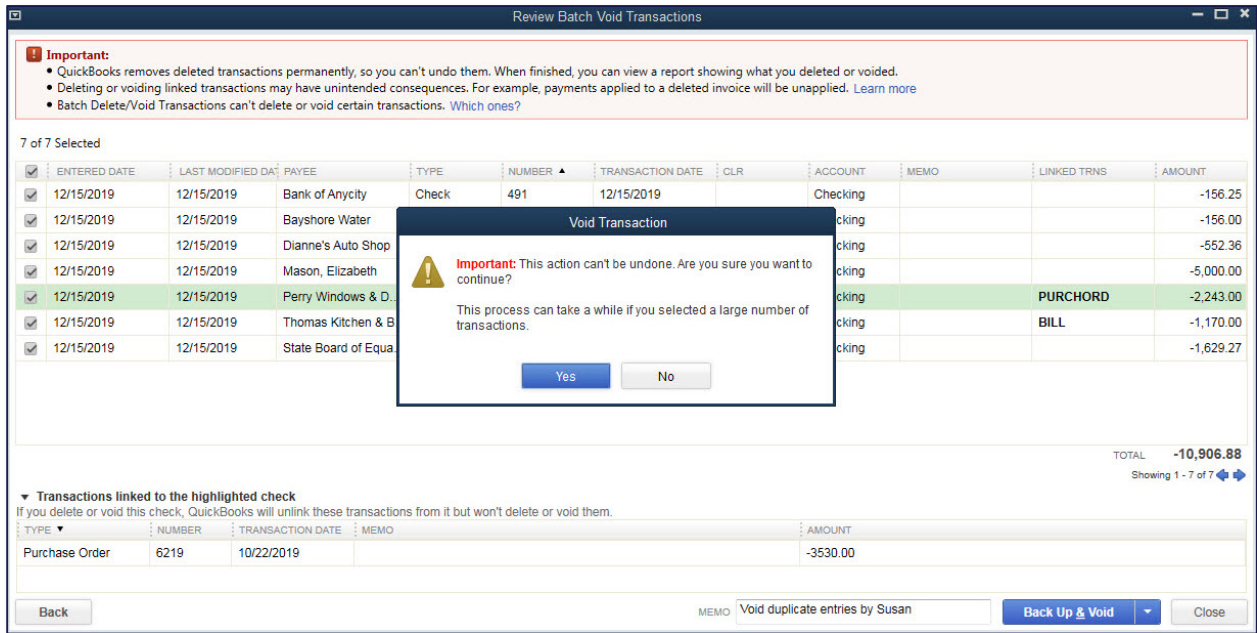
Below is a summary of the functionality available with the Batch Delete/Void Transactions:

- At this time, transaction types that can be voided or deleted in batch include: Create Invoices, Write Checks, Bill Payment Check and Enter Bills.
- The following transactions cannot be voided or deleted:
  - Invoice Credit Memos

- Vendor Credit
  - Sales Tax Payments (in the displayed screen shot, the row is greyed out)
  - Paychecks
  - Payroll Liability Payments
  - Credit Card Charges / Credits
  - Inventory Adjustments
  - General Journal Entries
  - Bank Transfers
  - Transactions dated on or before a Closing Date
  - Direct Deposit Transactions
  - Electronic payments sent to your financial institution
  - Transactions with attachments
  - Transactions created by the “condense” function
- If you are working with an Accountant's Copy of the client's file, date restrictions apply for both you (you cannot void/delete transactions after the Dividing Date) or for the client (they cannot void/delete transactions dated on or before the Dividing Date).
  - Transactions that are linked to other transactions will not void or delete the *linked* transaction. For example, a Bill Payment Check that is voided or deleted will return the Vendor Bill(s) previously marked as paid to an Open status. The tool provides a checkbox to let you filter out linked transactions for the list.
  - Customer Invoices with paid items on the invoice, that have been deposited cannot be voided or deleted using this tool.
  - Transactions types selected for Delete/Void can be smart filtered by:
    - Payee including Customers, Jobs, Vendors, Employee and Other Names
    - One choice from: Entered date, Last modified date, Transaction date
    - All dates, Last 90 Days, and a variety of other dates including Custom
  - Select displayed transactions with a single click, or can individually select or de-select transactions. Note: Selecting “all” only selects those transactions that are currently viewable. If there are multiple pages, those will need to be handled a page at a time.
  - Sort the viewed data by clicking on any of the column headers.
  - Report provided at the end of the process of those transactions Voided/Deleted in the current session.

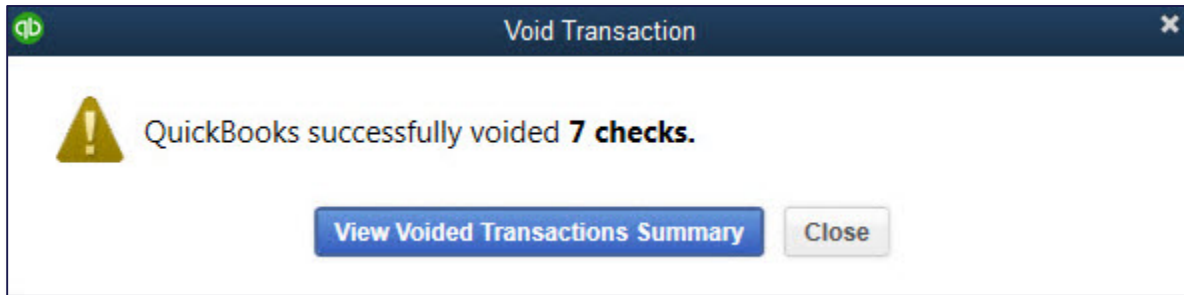
Integrated backup helps protect data. However, the user can choose a non-standard option to void or delete without creating a backup.





**Admin or External Accountant login, warning messages displays**

QuickBooks provides a Review Batch <Void> or <Delete> Transactions view, depending on the type of action selected. The user can type a Memo that will be added to each transaction. The user can also choose to Close and not complete the requested process.



**Confirmation of the voided or deleted transactions**

Upon successful completion of the requested operation, QuickBooks provides a message listing the number of transactions Voided or Deleted with a link to view or print the Voided/Deleted Transactions Summary report.

Num	Action	Entered/Last Modified	Date	Name	Memo	Account	Split
<b>Transactions voided in current session</b>							
<b>Bill Pmt -Check 497</b>							
497	Voided Transaction	12/15/2019 11:07:56	12/15/2019	Thomas Kitchen &...	VOID: Void duplicate entries by Susan	10100 - Checking	20000 - Acco...
497	Added Transaction	12/15/2019 10:35:26	12/15/2019	Thomas Kitchen &...		10100 - Checking	20000 - Acco...
<b>Check 491</b>							
491	Voided Transaction	12/15/2019 11:07:55	12/15/2019	Bank of Anycity	VOID: Void duplicate entries by Susan	10100 - Checking	-SPLIT-
491	Added Transaction	12/15/2019 10:30:53	12/15/2019	Bank of Anycity		10100 - Checking	-SPLIT-
<b>Check 492</b>							
492	Voided Transaction	12/15/2019 11:07:56	12/10/2019	Bayshore Water	VOID: Void duplicate entries by Susan GJE, RG...	10100 - Checking	65100 - Utilitie...
492	Added Transaction	12/15/2019 10:31:14	12/10/2019	Bayshore Water		10100 - Checking	65100 - Utilitie...
<b>Check 493</b>							
493	Voided Transaction	12/15/2019 11:07:56	12/13/2019	Dianne's Auto Shop	VOID: Void duplicate entries by Susan GJE, RG...	10100 - Checking	60100 - Auto...
493	Added Transaction	12/15/2019 10:31:45	12/13/2019	Dianne's Auto Shop		10100 - Checking	60100 - Auto...

**Report on newly voided or deleted transactions**

**How does this feature help you or your client work more efficiently?** There are many instances where this tool could be useful: Removing duplicate transaction imports, erroneous bank-feeds or transactions entered in error from memorized transactions, to name just a few.

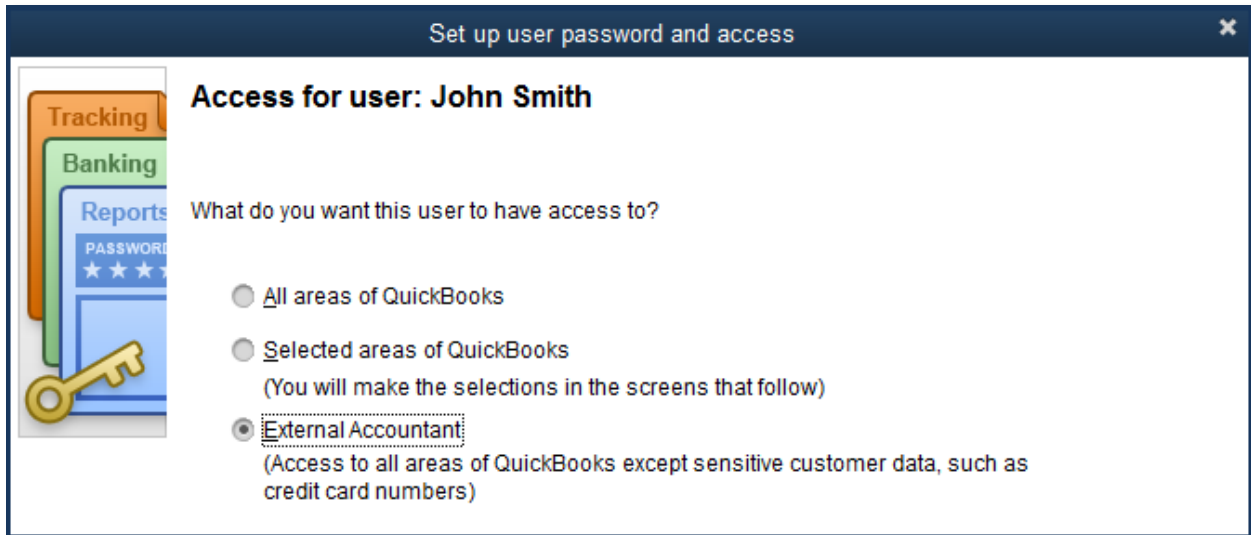
**Accessing Batch Delete/Void in your Accountant Toolbox:** Access the Batch Delete/Void Transactions in any client's QuickBooks Pro 2016 or Premier 2016. The accounting professional must have an active QuickBooks Accountant Desktop Plus Subscription or an active ProAdvisor Membership<sup>1</sup>. To access the Accountant Toolbox, accountants must log into the file with an External Accountant user permissions. Note: This feature is accessible in all QuickBooks Enterprise 16.0 editions, when logged into the file as the Admin or with External Accountant user permissions.

With the Accountant Toolbox, you can unlock access to powerful accountant tools while working with client data.

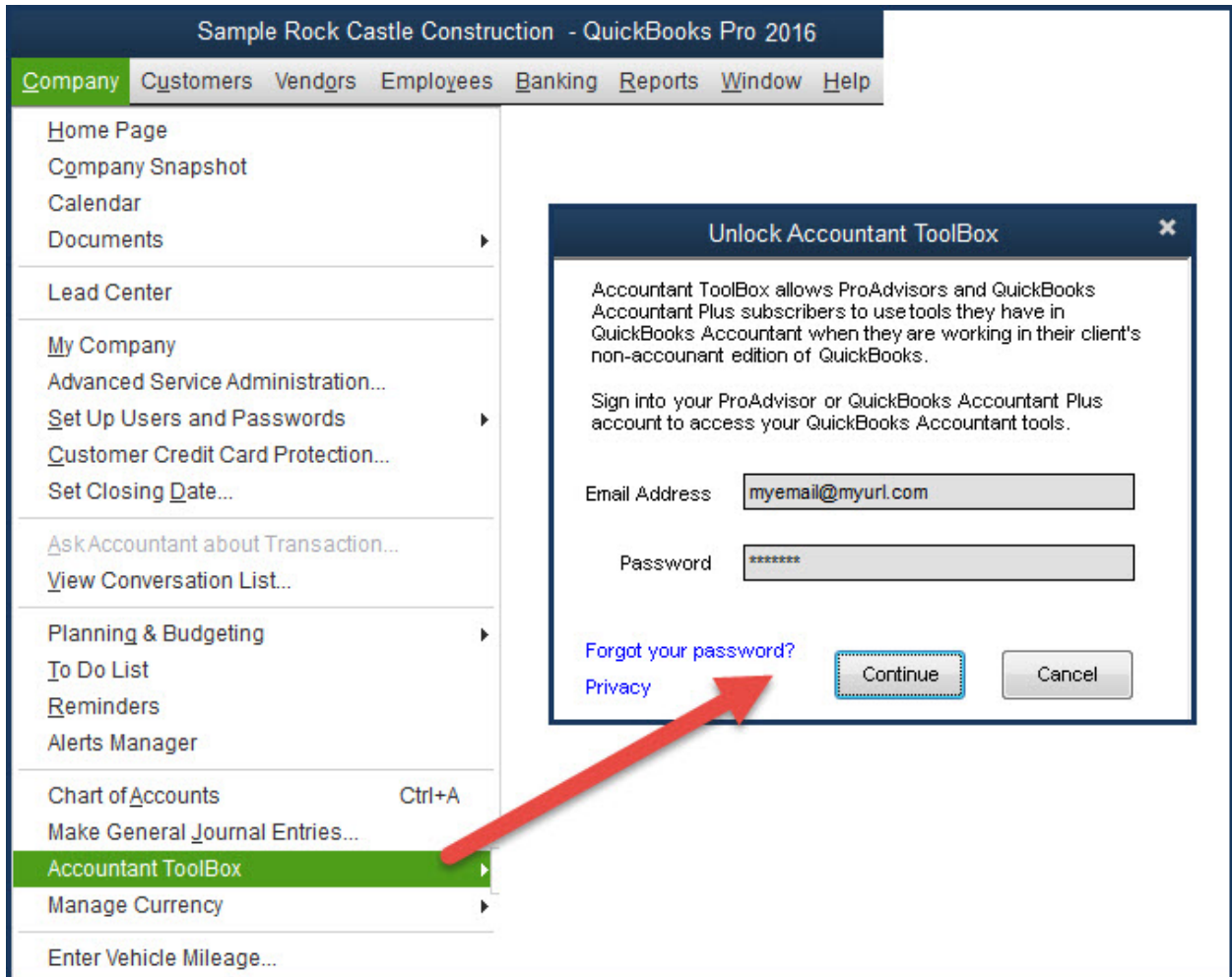
- For accountants who work on their clients books "on site" (physically, remote in, or hosted)
- Work more efficiently with tasks required to complete a tax return or easily make global changes to transactions
- Unlock the QuickBooks Accountant tools, including write off multiple invoices, batch enter and reclassify transactions, and record incorrectly recorded sales tax payments.

To use the Batch Delete Void feature in a client's QuickBooks Pro or Premier 2016 file, log into the file as with External Accountant permissions (a specific type of user assigned when creating a new or editing the settings for a user). After logging into the file as the External Accountant User, from the menu bar, select **Company, Accountant Toolbox, Unlock Accountant Toolbox**. You will be prompted for your email address and password associated with your QuickBooks Accountant Desktop Plus Subscription or active QuickBooks ProAdvisor Membership.

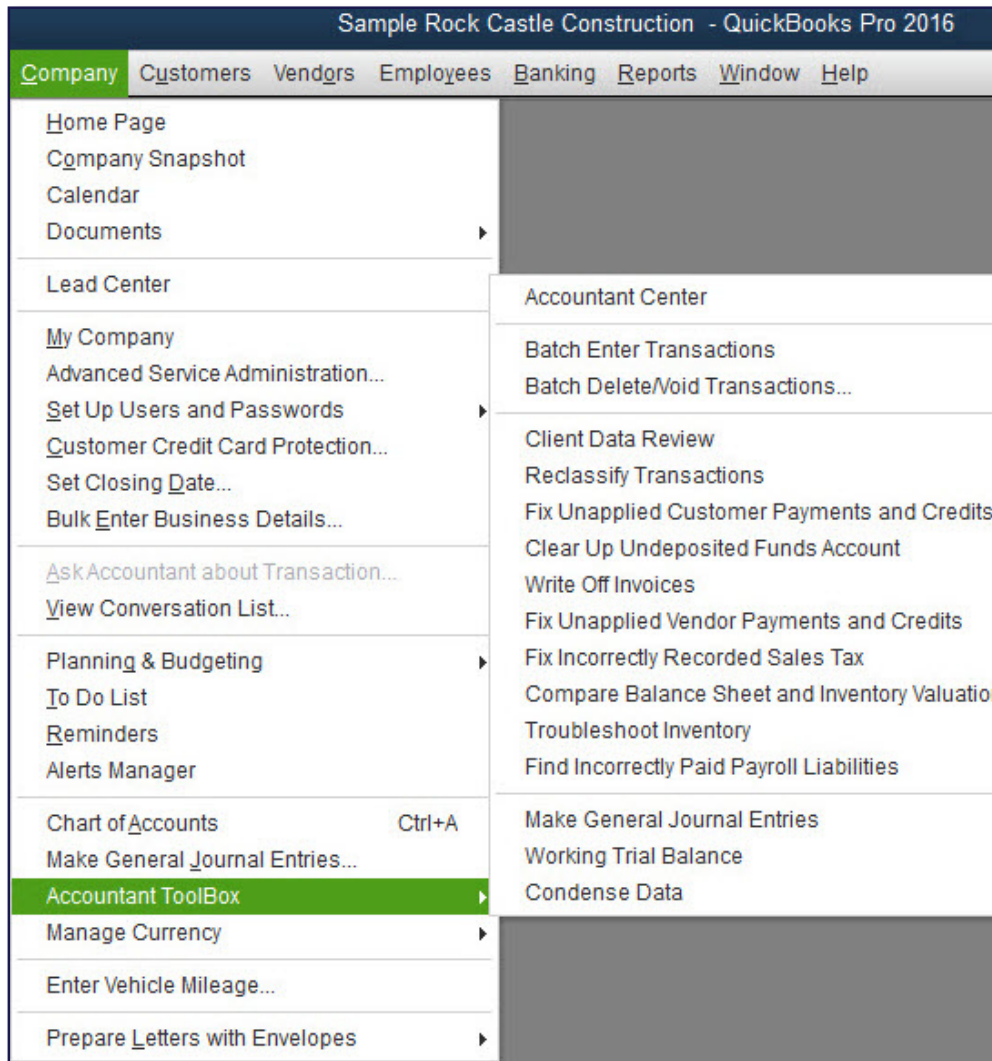
<sup>1</sup> The Batch Delete/Void feature is accessible in the Accountant Toolbox for Accountants who have QuickBooks Accountant Desktop Plus 2016 or are active ProAdvisors. The Client must be using QuickBooks Pro or Premier 2016.



**External Accountant type users are required to login and unlock Accountant Toolbox in a client's file**



**Tools accessible when logged into your client's file with External Accountant Permissions**



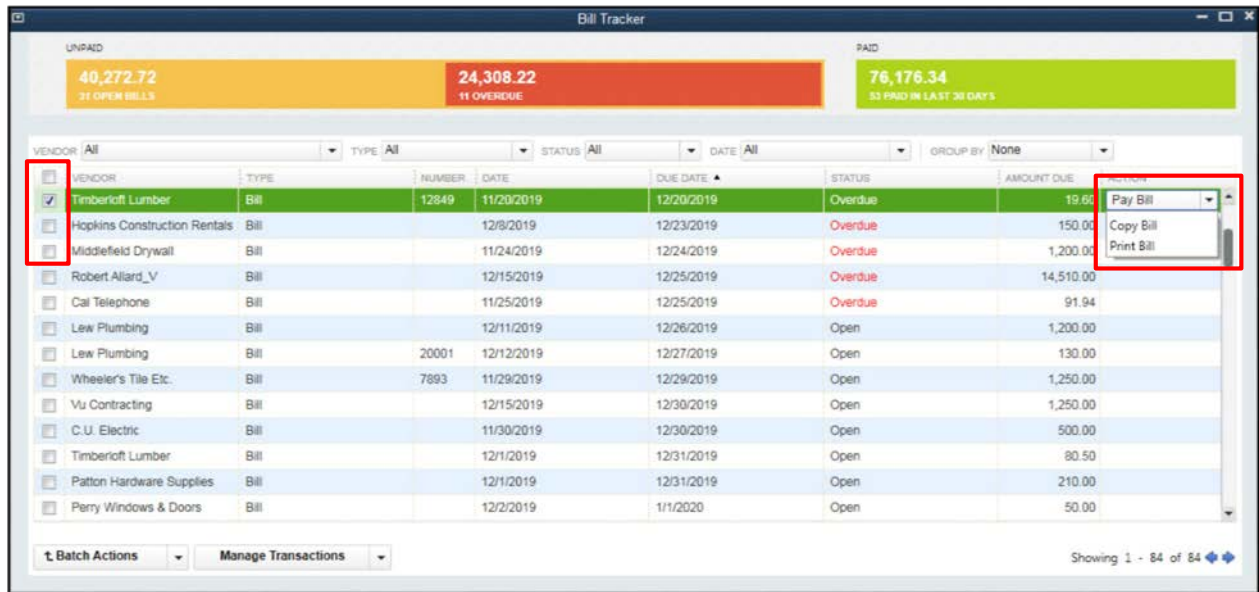
***Log in with External Accountant permissions to access your Accountant ToolBox***

To learn more about working with the Accountant ToolBox, [click here](#) or go to: <http://goo.gl/9GywH0>

## NEW! BILL TRACKER

**Available with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**Accessible:** From the menu bar, select **Vendors, Bill Tracker**. Also accessible from the **Vendor Center**, or from the **Top** or **Left Navigation** bars.



*Real-time information, filter and sort to meet specific reporting or task needs*

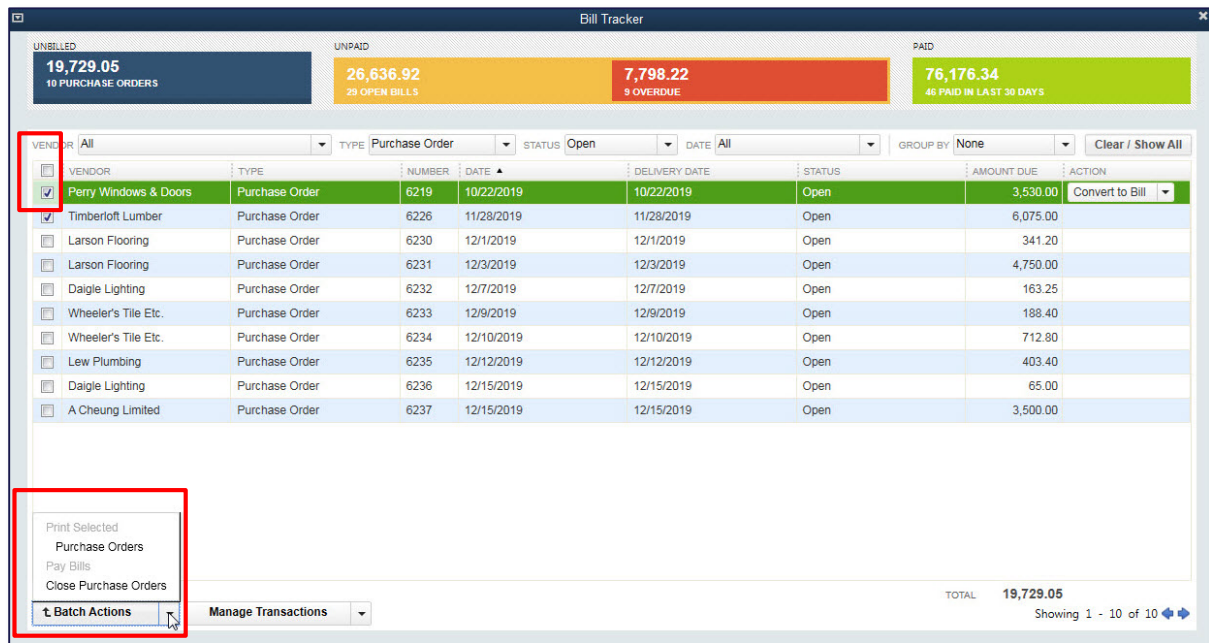
**What this feature does:** The Bill Tracker dashboard collates information from QuickBooks about the money-out of the business. With real-time access to all of the QuickBooks money out transactions, management can visually analyze and act on the information. Interface is similar to the look and feel of the Income Tracker we have had for a couple of years.

With the new Bill Tracker dashboard you and your clients can:

- View real-time data and status of the money out transactions for the business
- Filter the displayed details by clicking on any of the color blocks at the top
- Filter the displayed details specifically for:
  - Vendor, which includes a subtotal and the option to expand or collapse selected vendor details
  - Type of transaction
  - Status of transactions including all, open or overdue
  - Date range
- Group the displayed information by Vendor
- Clear / Show all will reset any filters you have selected



- Manage multiple transactions and perform batch actions for selected transaction types:
  - Print
  - Close
  - Email
  - Copy
  - Pay
- Take immediate action by creating new, paying or copying transactions with ease
- Edit details of displayed transactions



*Filter the dashboard results, and efficiently complete batch actions*

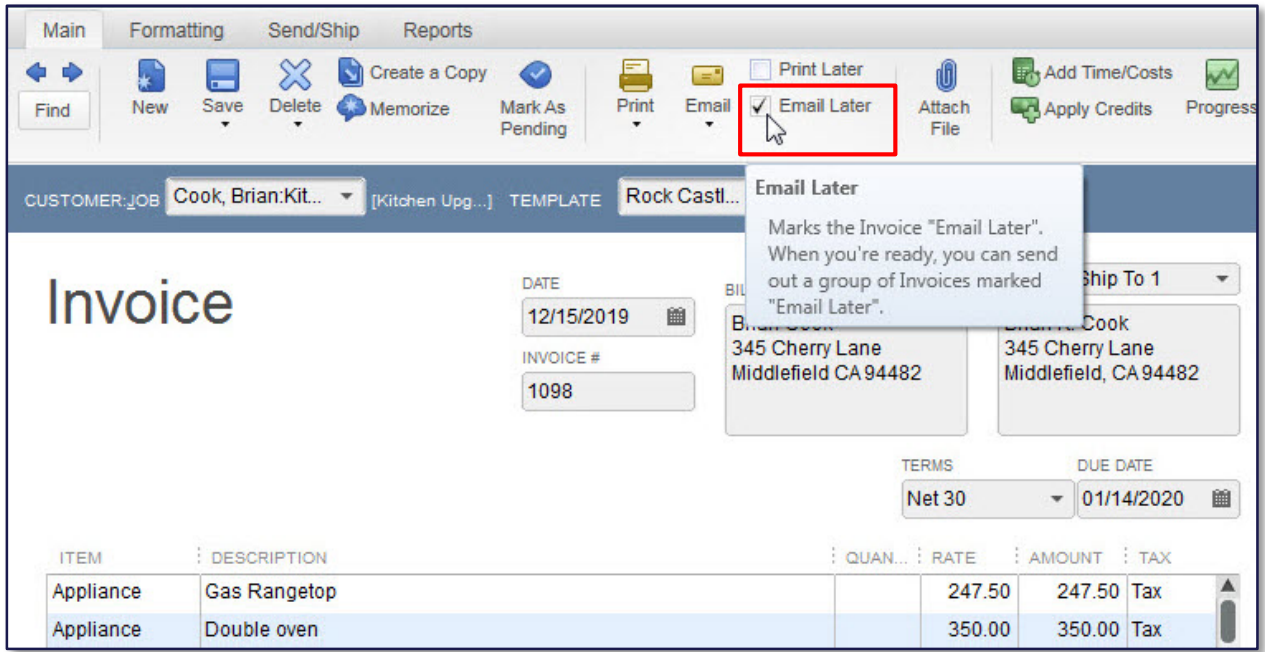
## NEW! BULK CLEAR SEND FORMS

**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

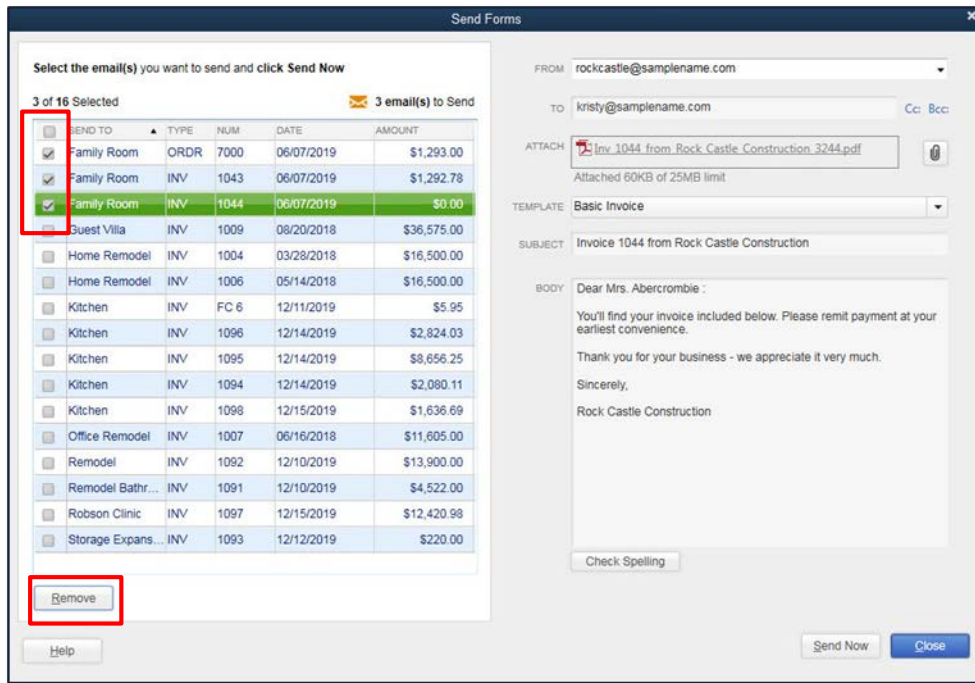
**How to access it:** From the menu bar, select File, Send Forms.

**What this feature does:** Removes the “Email Later” selection on the Create Invoices window, in batch from the Send Forms menu.

**How does this feature help you or your client work more efficiently?** Previously, when your customer selected the Remove button on the Send Forms window, only the single selected form would be removed from the Send Queue. Your client had to select each form on the list individually and select Remove.



***This feature removes the Email Later selection on forms in bulk***



***Select and remove multiple documents from the Send Que***

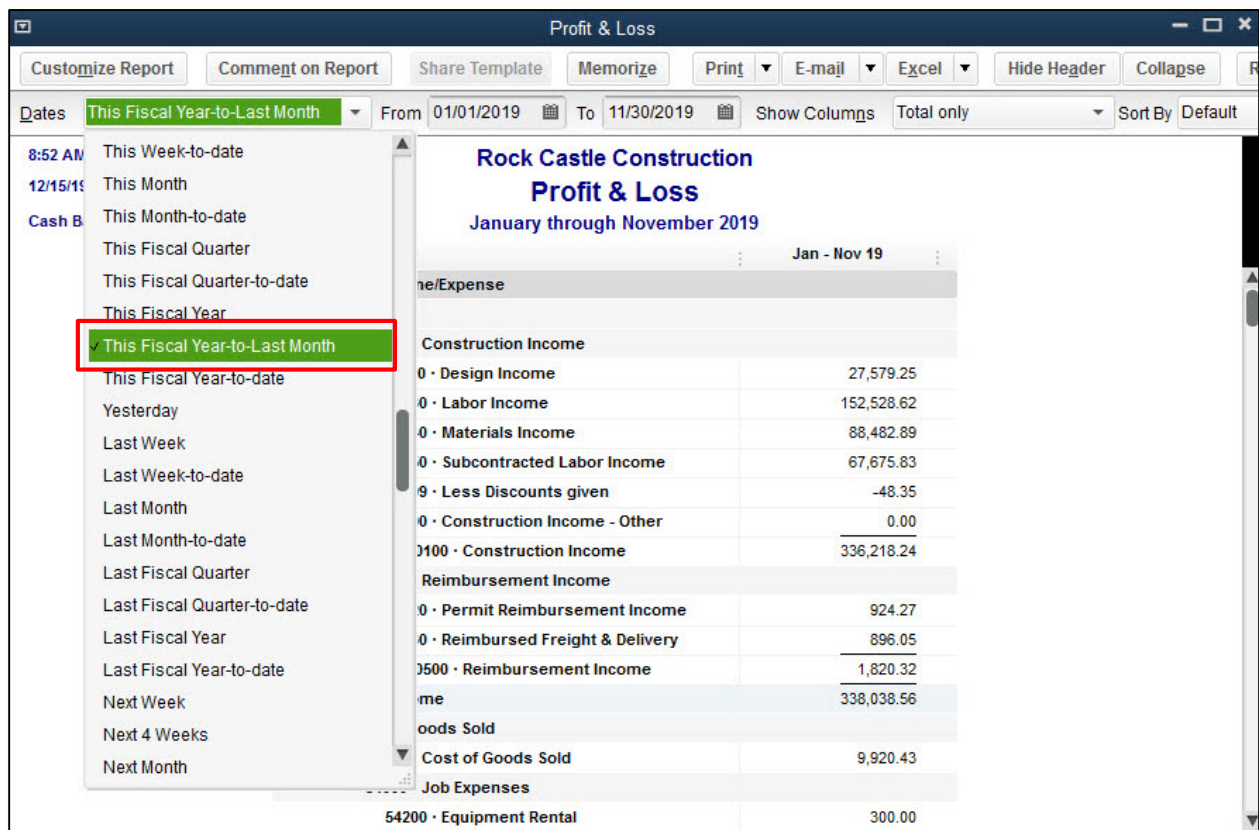
## NEW! FISCAL YEAR-TO-LAST MONTH REPORT FILTER

**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**How to access it:** Any report that permits you to filter for a specific date range. From a displayed report, select the **Dates** drop down and choose, **This Fiscal Year-to-Last Month**.

**What this feature does:** Useful when reviewing financials for the Fiscal Year-to-Last Month dates.

**How does this feature help you or your client work more efficiently?** In previous versions of QuickBooks, users were required to manually select the last month in a Year-to-Last Month analysis, and after manually selecting the date range, memorizing the report for future use for the same static date. When a new period was needed for the same report details, the date range would have to be manually changed and the report re-memorized.



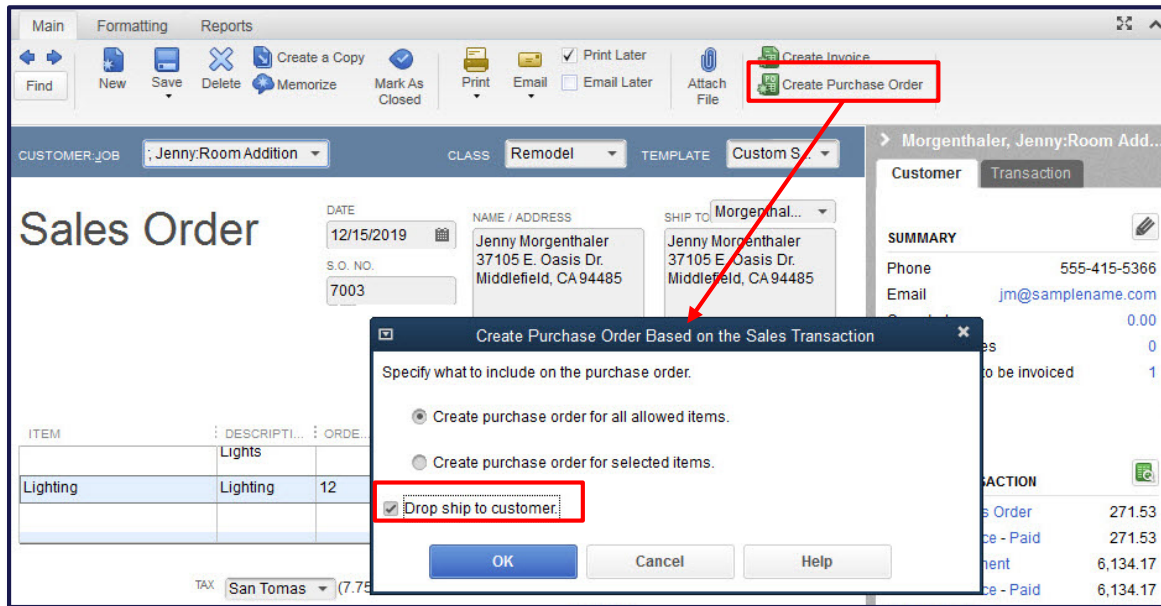
*New, pre-defined date filter for reports*



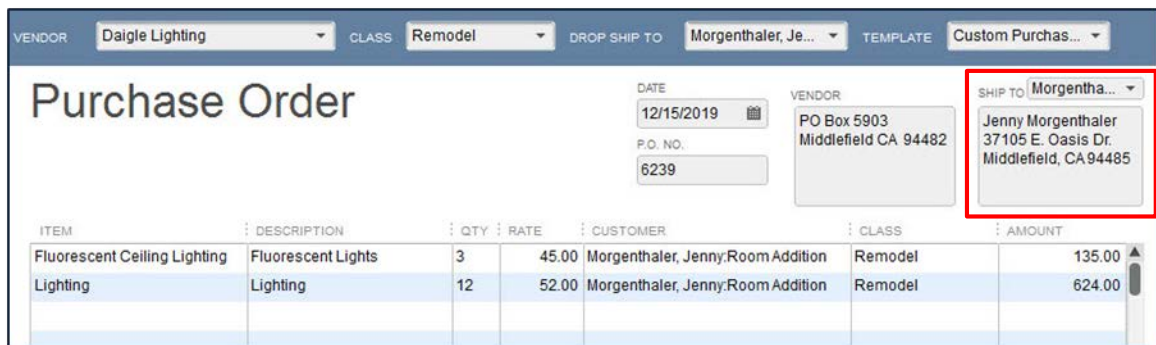
## NEW! AUTO COPY SHIP-TO ADDRESS

**Included with:** QuickBooks Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**How to access it:** From the Create Sales Order or Create Estimates window by clicking on the **Create Purchase Order** icon. The **Create Purchase Order Based on the Sales Transaction** window displays, place a checkmark in the **Drop ship to customer** box and click **OK**.



*New selection to Drop ship to customer*



*Ship to field auto populates with the Customer's address from sales transaction*

**What this feature does:** When placing a checkmark in the Drop Ship to Customer on the Create Purchase Order based on Sales Transaction window:

- Leave the checkbox blank if the materials being purchase are to be delivered directly to the warehouse of the company purchasing the materials.
- Place a checkmark in the checkbox when the materials being purchased are to be dropped shipped directly from the vendor to the customer site.

**How does this feature help you or your client work more efficiently?** No more hassle with manually inputting addresses from the Create Sales Order or Create Estimate into the Purchase Order ship to field, required in earlier versions if materials were dropped shipped from the vendor to the customer site.

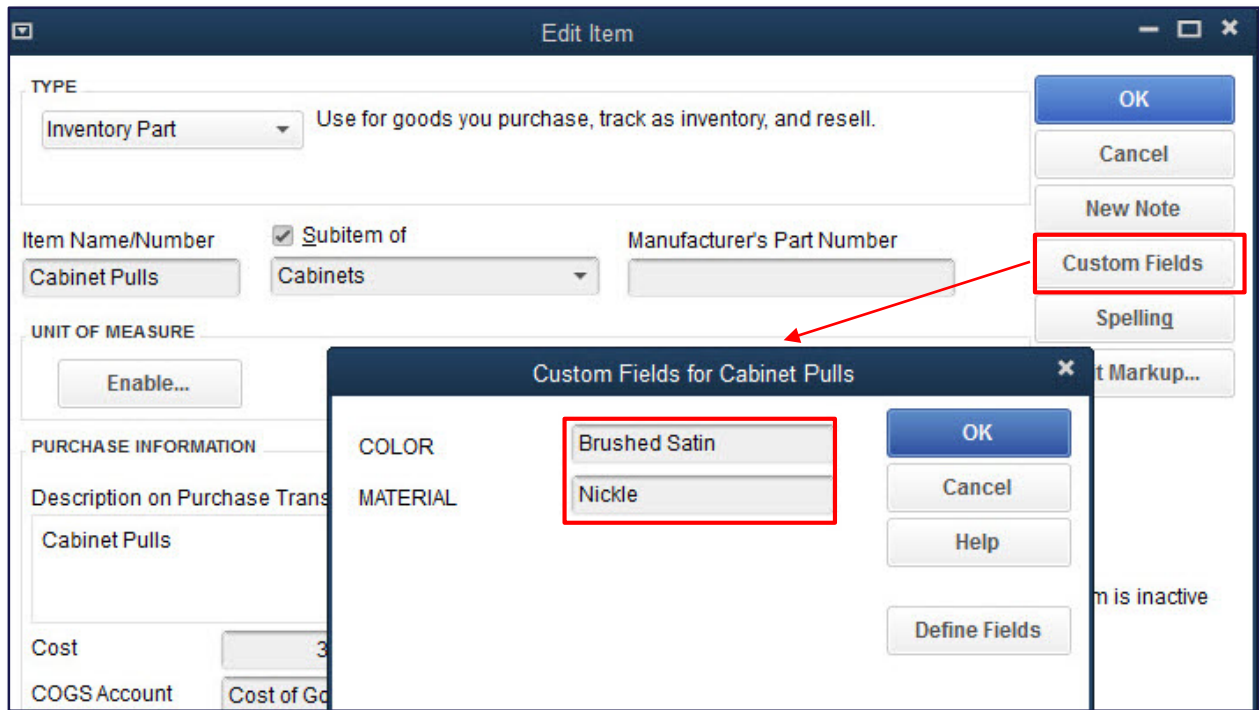
Once selected, QuickBooks will remember your selection and will default the same choice the next time a Purchase Order is created from these transactions.

## NEW! FILTER FOR CUSTOM FIELDS IN ITEM REPORTS

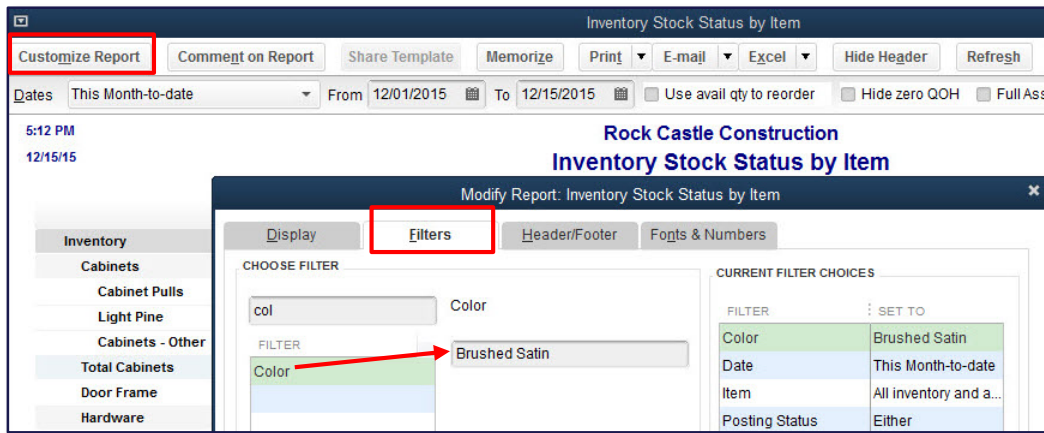
**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**How to access it:** Filter on Custom Defined Fields in item based reports.

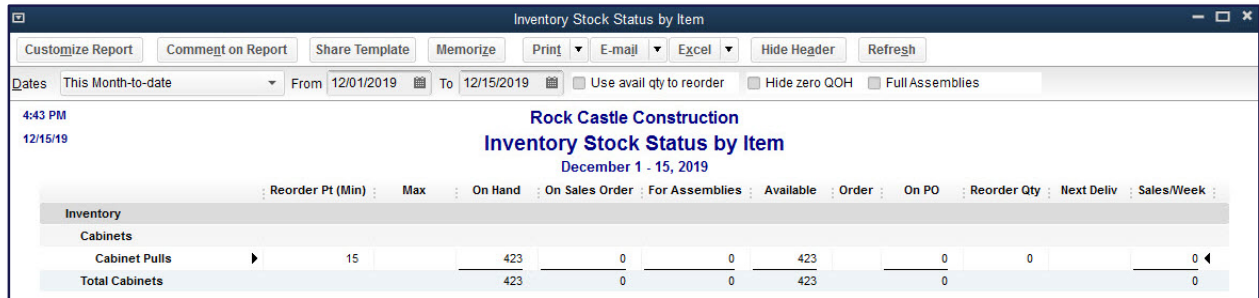
**What this feature does:** Item based reports will recognize the filter settings for custom defined fields.



***Assign values to Custom Fields on Items List***



**Filter item based reports for values in Custom Fields**

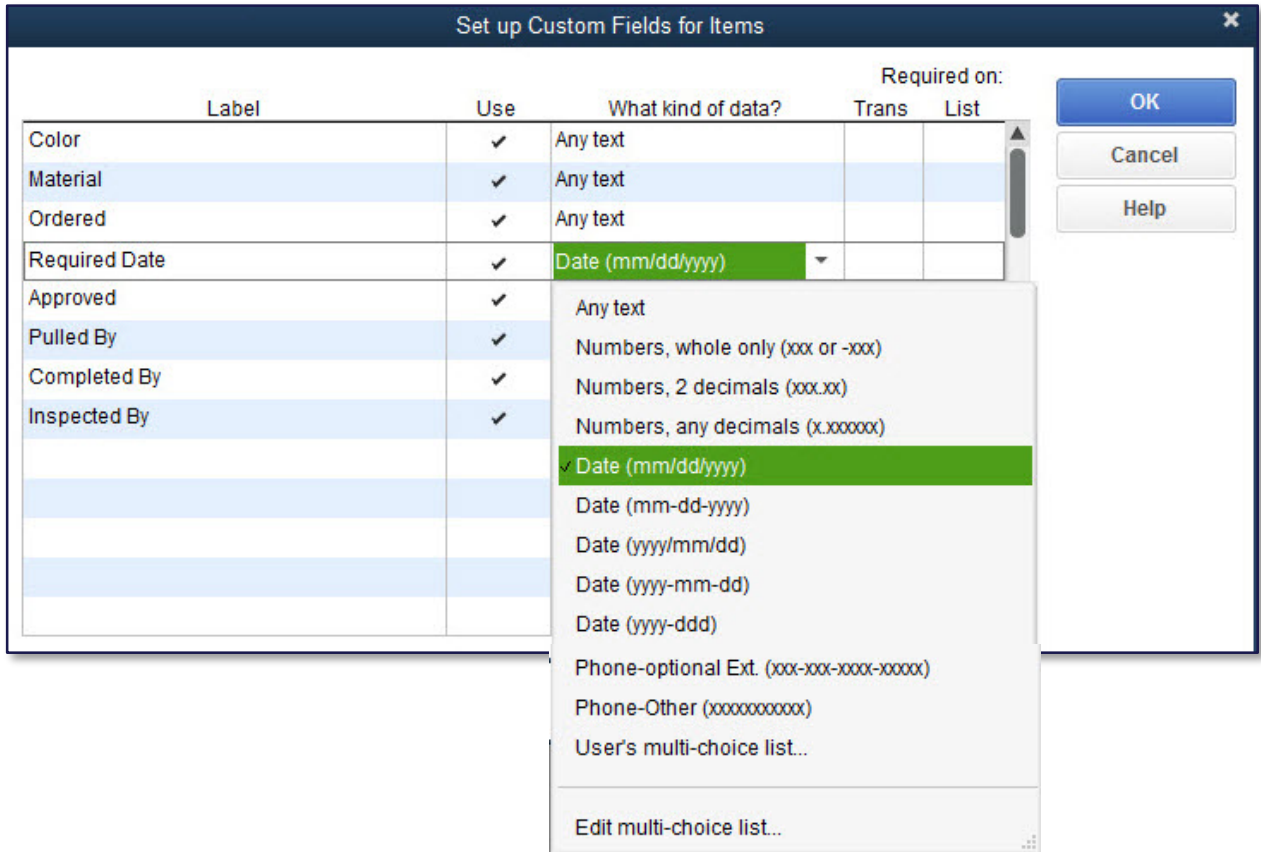


**Item based reports will filter for Custom Defined Field content**

**How does this feature help you or your client work more efficiently?** In previous versions of QuickBooks users could add the filter for custom fields to item based reports, but the filter request would not be recognized by the report.

**Note:** QuickBooks Pro, Premier and Accountant provide users with up to 7 total custom fields for use with the following lists: Items, Customers, Vendors and Employees. However, there is an aggregate limit of 15 for all three lists together. QuickBooks Enterprise provides up to 12 custom fields for the same lists with an aggregate limit of 30. In Enterprise only, users can also assign the attribute of the custom field and require that that field be populated on forms, lists or both.

There are many different uses for Custom Fields, including tracking weight, color or size for items purchased or sold. Some other types of uses with a customer list might be to track a route number or a preferred shipping method. The uses are really endless.

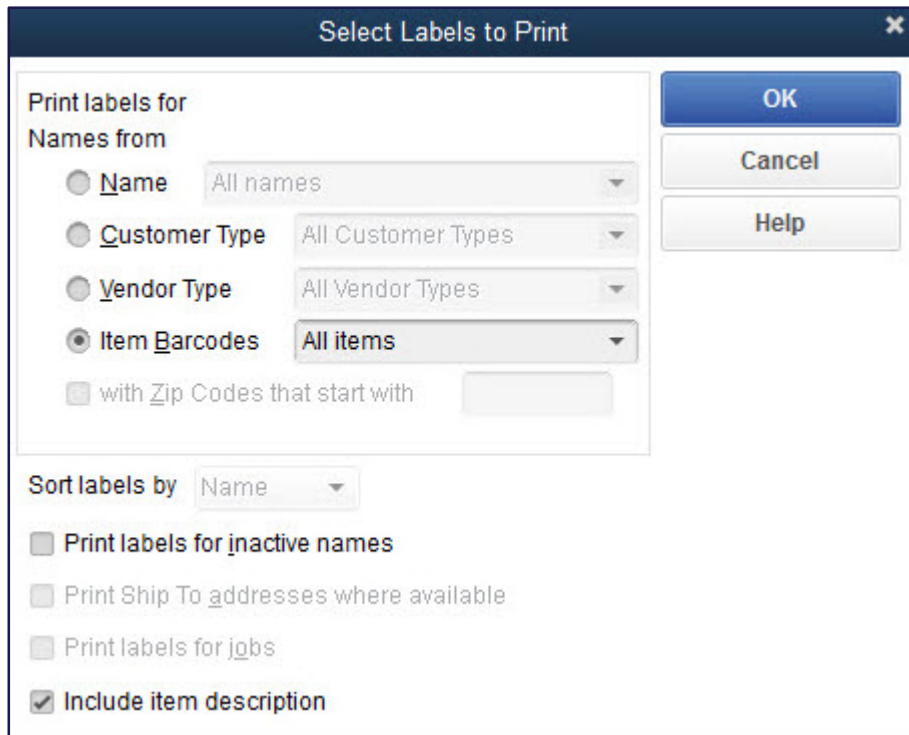


*QuickBooks Enterprise provides robust functionality with Custom Fields*

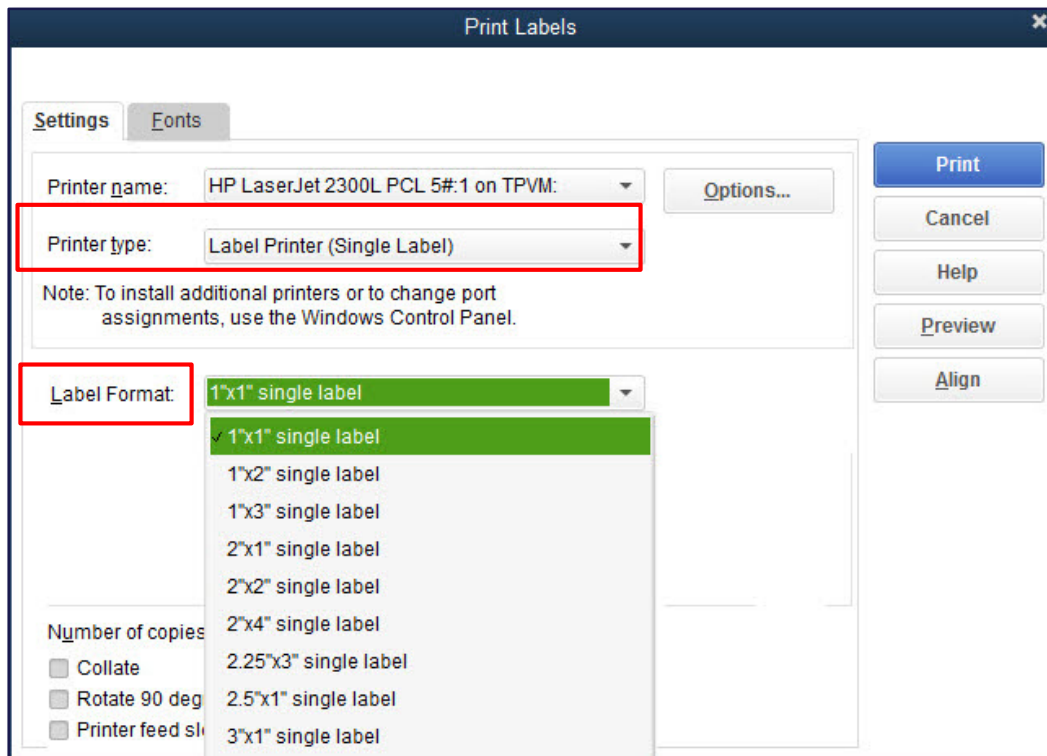
## NEW! CONTINUOUS FEED LABEL PRINTER SUPPORT

**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**How to access it:** The menu bar, select **File, Print Forms, Labels**. Select the list you want to print labels for, and then choose Printer Type, **Label Printer (Single Label)** and the 1" x <select your label size> single label will default in the Label Format selection.



**Choose the desired list to print continuous labels for**



**Label formats supported now include 1 x multiple size single label**



QuickBooks always supported printing sheets of labels on standard printers



Horizontal Label Placement



Rotate 90 degrees for vertical labels



Left feed slot placement for labels

**What this feature does:** QuickBooks users can print single labels with a Zebra-compatible printer from any of the following lists and filters:

- Names List (all names)
- Filter for Customer Type
- Filter for Vendor Type
- Print Bar Codes (QuickBooks Enterprise with Advanced Inventory)
- Filter for Zip Codes that begin with selected numbers
- Sort labels by Name or Zip Code

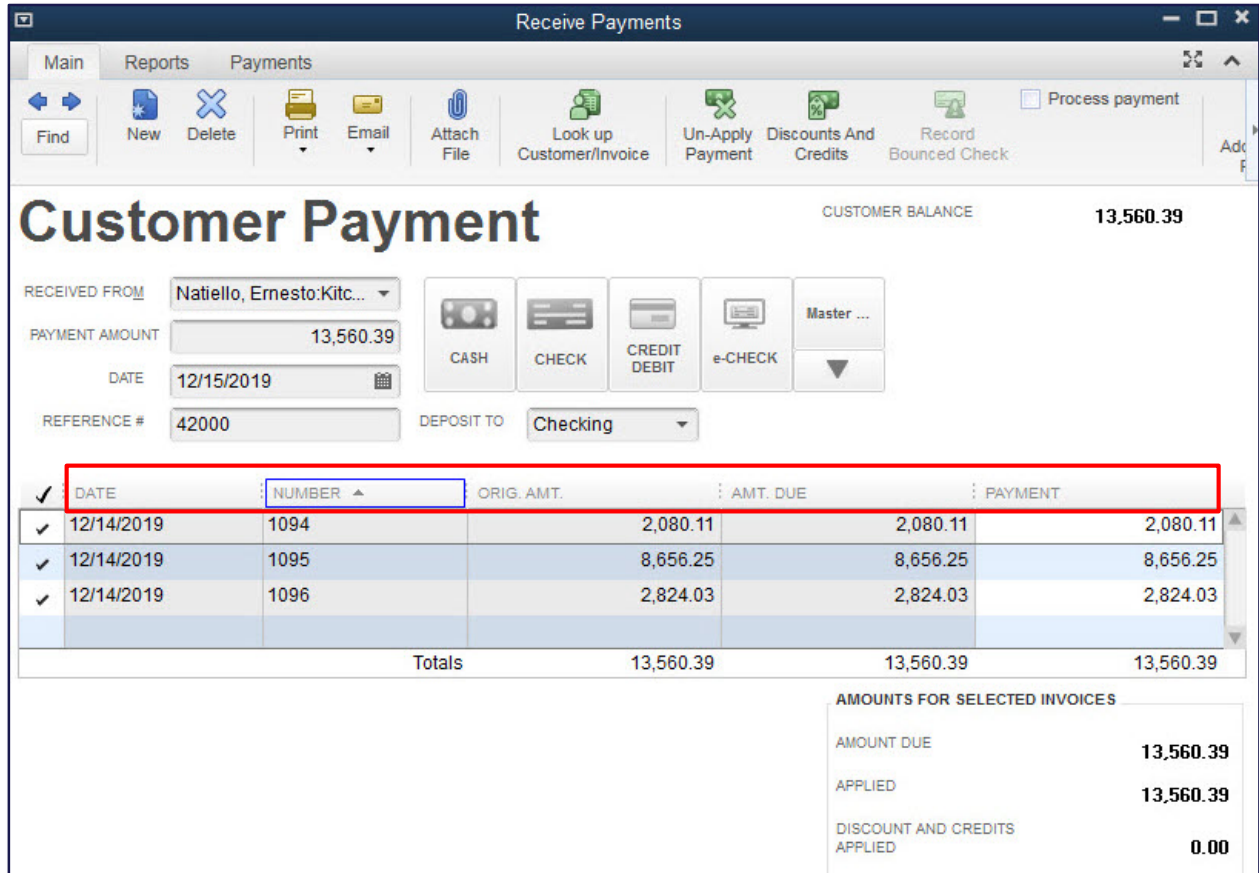
**How does this feature help you or your client work more efficiently?** Users no longer have cumbersome workarounds that were required for what should have been a simple task, printing to a Zebra-compatible continuous feed label printer. Printing one label is now fast, easy and efficient.



## NEW! SORT ON COLUMNS IN RECEIVE PAYMENT

Included with: QuickBooks Enterprise Desktop 16.0.

**How to access it:** From the menu bar, select **Customers, Receive Payment**. Alternately from the Home Page select **Receive Payments**.



**Click on a column header to sort the displayed rows of open Invoices**

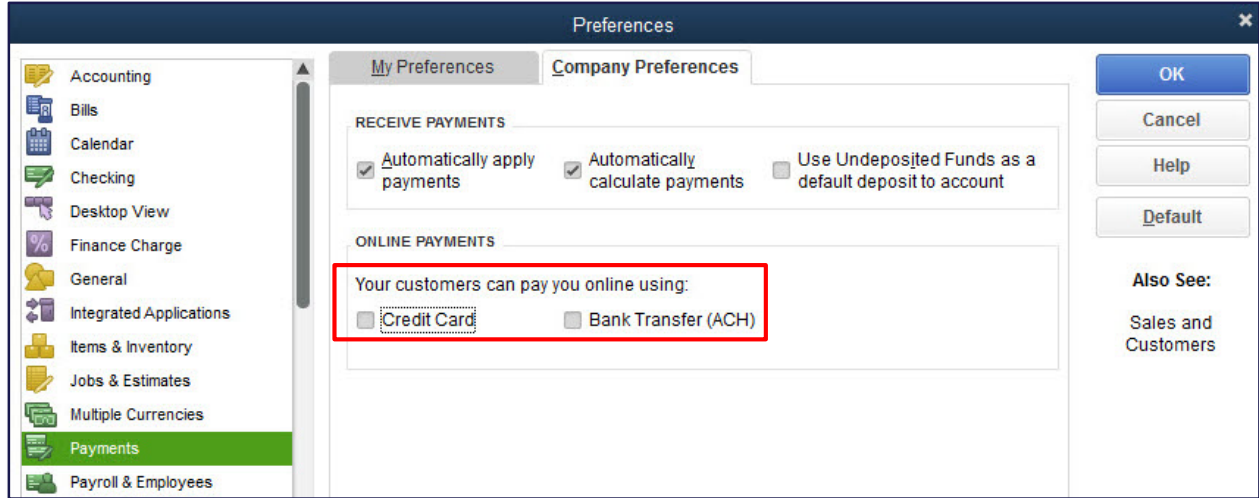
**What this feature does:** QuickBooks users can work more efficiently in the Receive Payment window for those customers whom have many, many rows of open invoices for the payment to be applied to.

**How does this feature help you or your client work more efficiently?** In previous versions of QuickBooks you could not sort the displayed rows of open invoices in the Receive Payment window. When assigning a payment to specific invoices from a long list, users would have to scroll through the list to find the invoices that were being paid, if not assigning the payment to the oldest invoice first.

## IMPROVED! E-INVOICING

**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2015 and 2016 and QuickBooks Enterprise Desktop 15.0 and 16.0. E-Invoicing<sup>2</sup> was released as a subscription enhancement in 2015. Using e-Invoicing with QuickBooks Payments is a fee based service. To learn more visit: <http://quickbooks.intuit.com/payments/>.

**How to access it:** Select the preference to enable payments by Credit Card or Bank Transfer (ACH). Select the payment type preference on the Customer record. Click the **Email** icon at the top of a displayed **Create Invoices** window. Optionally, from the menu bar, select **File, Send Forms**.



***Set a Company file preference for type of payment to accept***

<sup>2</sup> E-invoicing QuickBooks Payments is an optional fee-based service. Additional terms and conditions apply. See <http://quickbooks.intuit.com/payments/> for more details.



CUSTOMER NAME **ACS Inc.**

CURRENT BALANCE 250.00 [How do I adjust the current balance?](#)

**Payment Settings**

ACCOUNT NO.  CREDIT LIMIT

PAYMENT TERMS **Due on receipt** PRICE LEVEL  ?

PREFERRED DELIVERY METHOD **E-mail**

PREFERRED PAYMENT METHOD **MasterCard**

**CREDIT CARD INFORMATION**

CREDIT CARD NO.

EXP. DATE **08** / **2015**

NAME ON CARD





ADDRESS


ZIP / POSTAL CODE

[Set Up Recurring Payment](#)  
[Can I save the Card Security Code?](#)

**ONLINE PAYMENTS**

Let this customer pay you by:

Credit Card    

Bank Transfer (ACH) 

Customer is inactive

**OK** **Cancel** **Help**

**Set a specific payment method preference by customer**

Create Invoices

Main Formatting Send/Ship Reports

Find New Save Delete Memorize Mark As Pending Print Invoice and Attached Files Attach File

ADD Time/Costs Apply Credits Receive Payments Create a Batch Refund/Credit Set up Recurring Payment

CUSTOMER: ACS Inc. CLASS ACS New Invoice

# Invoice

DATE 08/25/2015 INVOICE # 9742

BILL TO Best Builders, Inc. 123 Main Street Anytown, TX 1111

SHIP TO Best Builders, Inc. 123 Main Street Anytown, TX 1111

P.O. NO. TERMS Due on receipt DUE DATE 08/25/2015 REP BILLING RATE

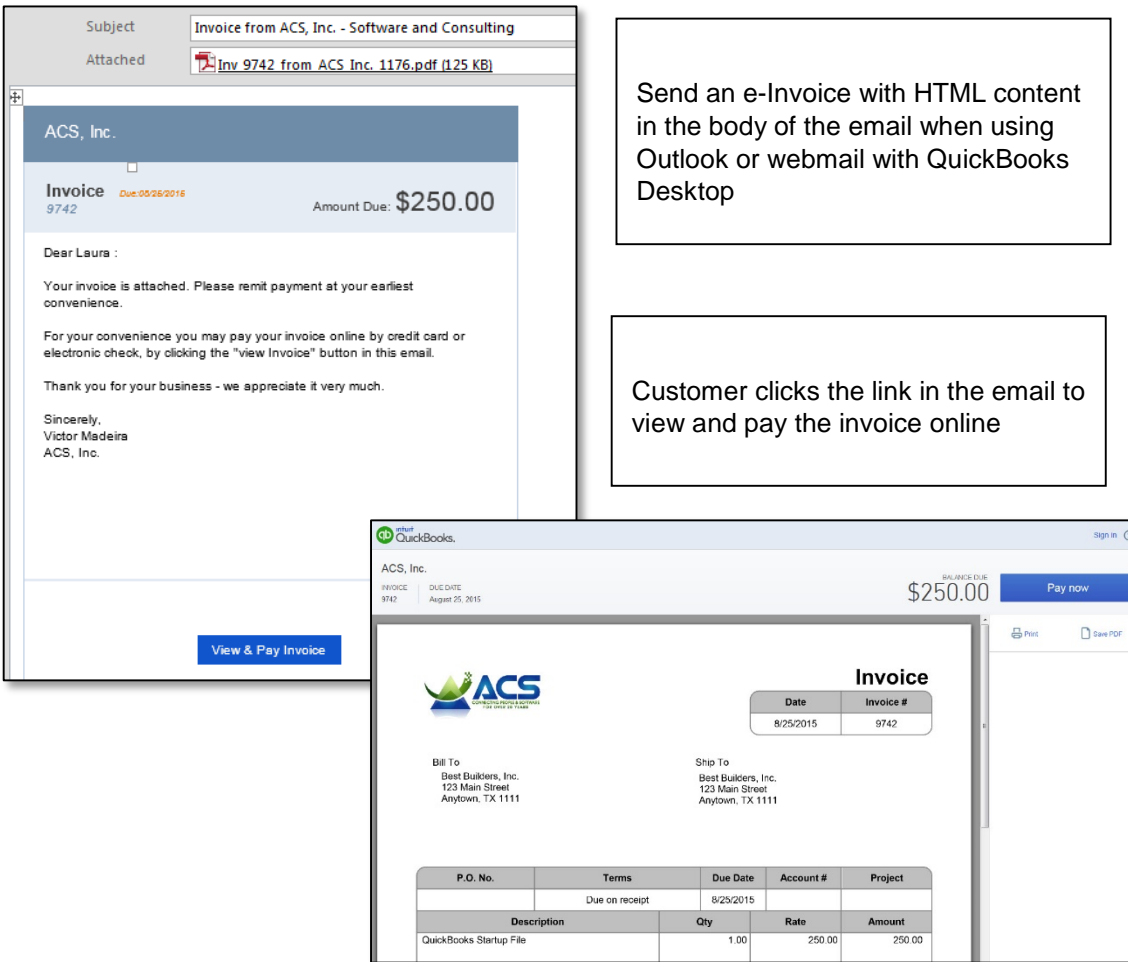
ITEM	DESCRIPTION	QTY	CLASS	TAX	RATE	AMOUNT
Training Presentation	QuickBooks Startup File	1		Non	250.00	250.00

TAX Non-Taxable (0.0%) 0.00

TOTAL 250.00

Your customer can pay online using: Credit Card [Change](#)

**Override the company or customer preference, on a specific invoice**



Send an e-Invoice with HTML content in the body of the email when using Outlook or webmail with QuickBooks Desktop

Customer clicks the link in the email to view and pay the invoice online

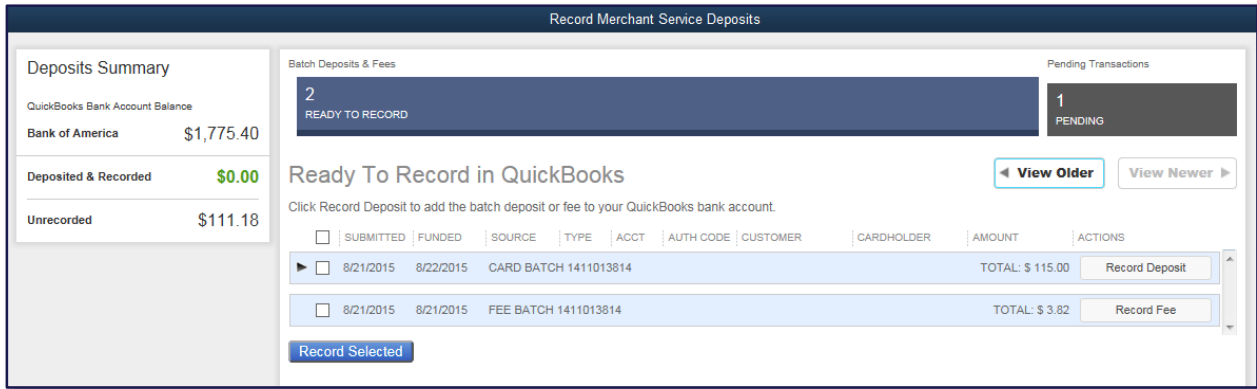
**Easy to invoice, easy to pay**

**What this feature does:** E-Invoicing is a smarter way to send invoices and record payments. With e-Invoicing you and your clients can:

- Send Invoices with a Pay Now link, HTML view or Plain Text view using Outlook or Webmail
- Accept Payments by Visa, MasterCard, Discover, American Express or ACH Bank Transfer  
QuickBooks data is updated, download the payments and fees directly into QuickBooks

**How does this feature help you or your client work more efficiently?** Receiving an invoice with an easy to click Pay Now link, with detailed HTML content in the body of the email makes getting paid easier than ever. Additionally, now QuickBooks users can set a default for the payment type they are willing to accept online, as a company, customer or individual invoice preference.

QuickBooks makes it easy to complete the payment and deposit process. Simply download the transactions into your QuickBooks file, and they are assigned to the appropriate invoice automatically. Download payments and fees directly into the QuickBooks bank register.



**QuickBooks automates the process of assigning the payment and recording the deposit**

**Note:** As of the date of this document (September 2015) e-Invoicing does not offer the option for a customer to partial pay an invoice. To get around this, you will need to create invoices for the amount that is expected to be paid.

### IMPROVED! VERIFY AND REBUILD PROCESS

**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**How to access it:** From the menu bar, select **File, Utilities, Verify Data**.

**What this feature does:** Save time troubleshooting QuickBooks data verification issues. Detailed reporting before and after a Verify or Rebuild help QuickBooks users to more accurately troubleshoot data integrity issues. New detailed reports make it easier to see what was fixed during the Rebuild, and what could not be corrected. Backup of the QuickBooks data is required during the process.



**View Errors to easily access details found in the QBWin.log file**

QuickBooks Verify/Rebuild Results

Print

## Verify Results

Company File C:\Users\Owner\Desktop\ [redacted] .QBW  
System Date 08/24/2015  
Verify run on 08/24/2015 10:15:53  
Issues found 73

**!** We found some errors that you can easily fix by rebuilding your company file.  
To begin, click Rebuild Now.

Rebuild Now

### Errors you can fix by rebuilding your data

[Collapse All](#)

---

Item History

▼ [Error 165 \(30\)](#) [See Online Article](#)

Error: Verify Item History: Bad target COGS. Item = 2934 Targ = 2027635.  
Details: List: 'Item', record name: '1308-1 (Hydraulic TOB Bolt On GM Richmond w No. 1 Piston 4.680 OD)'

Error: Verify Item History: Bad target COGS. Item = 2934 Targ = 2471405.  
Details: List: 'Item', record name: '1308-1 (Hydraulic TOB Bolt On GM Richmond w No. 1 Piston 4.680 OD)'

***Review errors that may be fixed by doing a Rebuild***

QuickBooks Verify/Rebuild Results

Print

## Rebuild Results

Company File C:\Users\Owner\ QBW  
 System Date 08/24/2015  
 Rebuild run on 08/24/2015 12:31:27  
 Issues found 87

! We couldn't fix some of your errors, but don't worry! We can help. Please [contact support](#) for assistance.

### Errors we couldn't fix

[Collapse All](#)

Item History

- ▼ Error (5)
  - VR: Parent Item modified by child. Issue flagged and fixed.  
Details: (QBWin.Log Error Message)
  - Item History internal error, lock record keeping. Needed to change a target we haven't locked. Target 2653483, view29  
Details: (QBWin.Log Error Message)
  - Item History database error (10). Error Message: Item History internal error, lock record keeping. Needed to change a target we haven't locked. Target 2653483, view29  
Details: (QBWin.Log Error Message)
  - Item History database error (8). Error Message: Item History internal error, lock record keeping. Needed to change a target we haven't locked. Target 2653483, view29  
Details: (QBWin.Log Error Message)

**Rebuild report details errors that could not be fixed**

### Product Information

Product Intuit QuickBooks Enterprise Solutions 16.0		<div style="border: 1px solid gray; padding: 5px;"> <p><b>SERVICES INFORMATION</b></p> <p>AuthID [redacted]</p> <p>Company Realm ID null</p> <p>Online Billing Token</p> <p>Shopping Source Token</p> </div>																			
License number	[redacted]	ACTIVATED																			
Product number	[redacted]	R1_18																			
User Licenses	10																				
Installed	08/06/2015																				
<div style="border: 1px solid gray; padding: 5px;"> <p><b>USAGE INFORMATION</b></p> <p>Date First Used 08/06/2015      Number of Uses 16864</p> <p>Audit Trail Enabled since 12/09/2010 20:38:48</p> </div>		<div style="border: 1px solid gray; padding: 5px;"> <p><b>INTEGRATED APPLICATION INFORMATION</b></p> <p># of apps 9</p> <p>Last accessed 07/31/2015 20:01:28</p> </div>																			
<div style="border: 1px solid gray; padding: 5px;"> <p><b>LOCAL SERVER INFORMATION</b></p> <table style="width: 100%;"> <tr> <td>Hosting:</td> <td>Off</td> <td>Server IP</td> <td></td> <td>DB Engine version</td> <td>16.0.0.2038</td> </tr> <tr> <td>Initial Cache</td> <td>514</td> <td>Server Port</td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>Cache</td> <td>1028</td> <td>Server Name</td> <td></td> <td></td> <td></td> </tr> </table> </div>				Hosting:	Off	Server IP		DB Engine version	16.0.0.2038	Initial Cache	514	Server Port	0			Cache	1028	Server Name			
Hosting:	Off	Server IP		DB Engine version	16.0.0.2038																
Initial Cache	514	Server Port	0																		
Cache	1028	Server Name																			
OK		Review last Verify / Rebuild																			

**From the Product Information Window (F2) Users can review the last Verify/Rebuild reports**

The screenshot shows the QuickBooks Learn & Support interface. At the top, there is a search bar with the text "Search the community...". Below the search bar, there is a navigation link: "< QuickBooks Learn & Support Home Page". The main heading is "Quickbooks FAQ" with a sub-heading "Last modified 2 months ago". Below this, there is a section titled "QuickBooks" and a large heading "Resolve Duplicate List elements". The text below the heading reads: "Review of the QBWIN.LOG reveals an error similar to this: LVL\_ERROR: >Error: Verify [Name] list. Duplicate name encountered. Name: Records XXXX (1) and XXXX (2). <XXXXX> identifies the actual field that contains duplicate data." Below this is a section titled "How to fix it" with a highlighted "Important!" note: "Before you proceed, make a backup of your company data." followed by a numbered list: "1. Use the QBWIN.log file to find the duplicates. The log will identify the specific list item (name, item, etc.) that has an issue. 2. Make a note of the item(s) that have an issue and perform the following for each one: 3. Locate the duplicate names/items, etc:"

***Convenient links in reports to support articles to help solve data integrity issues***

**How does this feature help you or your client work more efficiently?** For those clients that experience data integrity issues, detecting the errors required some expertise in finding the correct QBWin.log report. For QuickBooks Desktop 2016, troubleshooting is so much easier with reports and links to technical support articles provided as part of the Verify / Rebuild process.

**IMPROVED! ADVANCED REPORTING WITH QUICKBOOKS ENTERPRISE**

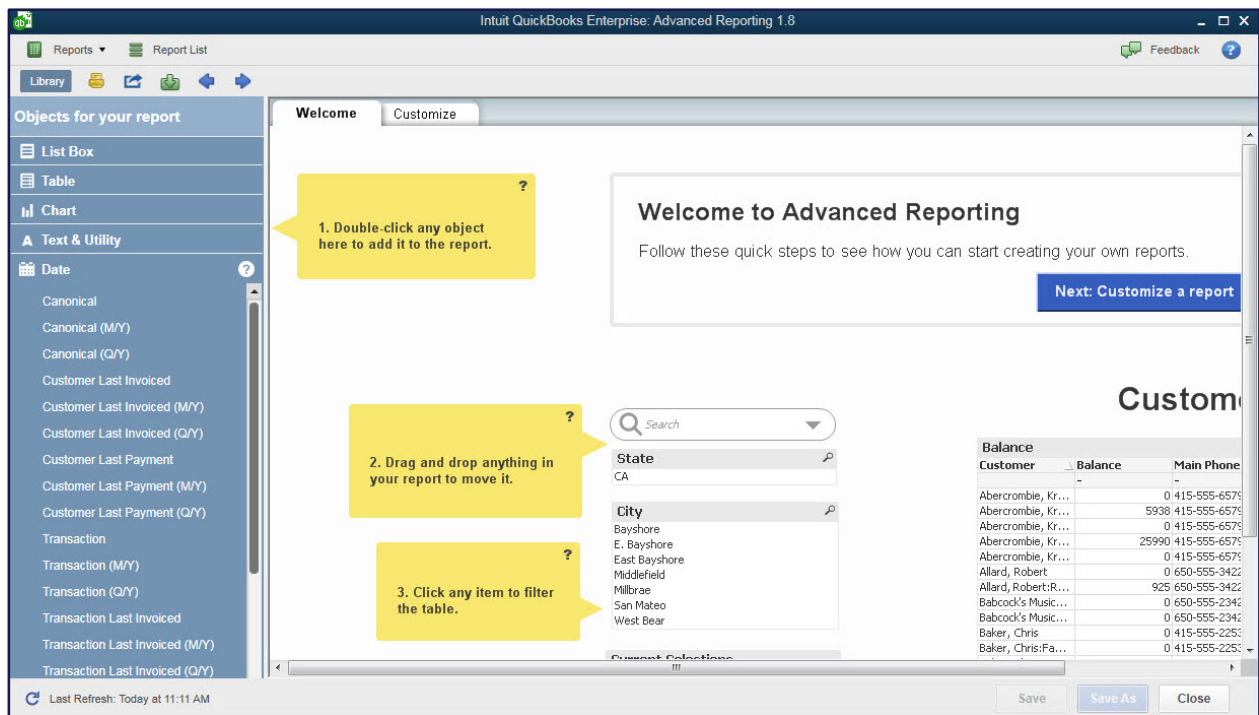
**Included with:** QuickBooks Enterprise Desktop 15.0 and 16.0.

**How to access it:** From the menu bar, select **Reports, Advanced Reporting**.

**What this feature does:** With Enterprise Advanced Reporting<sup>3</sup> you and your clients have access to all of their QuickBooks data right at their fingertips. Improvements made to Advanced Reporting beginning with QuickBooks Enterprise 15.0 include:

<sup>3</sup> Advanced Reporting is included in all QuickBooks Enterprise 15.0 or newer subscriptions and Full Service Plan With Enterprise Advanced Reporting<sup>3</sup> you and your clients have access to all of their QuickBooks data right at their fingertips. Improvements made to Advanced Reporting beginning with QuickBooks Enterprise 15.0 include:

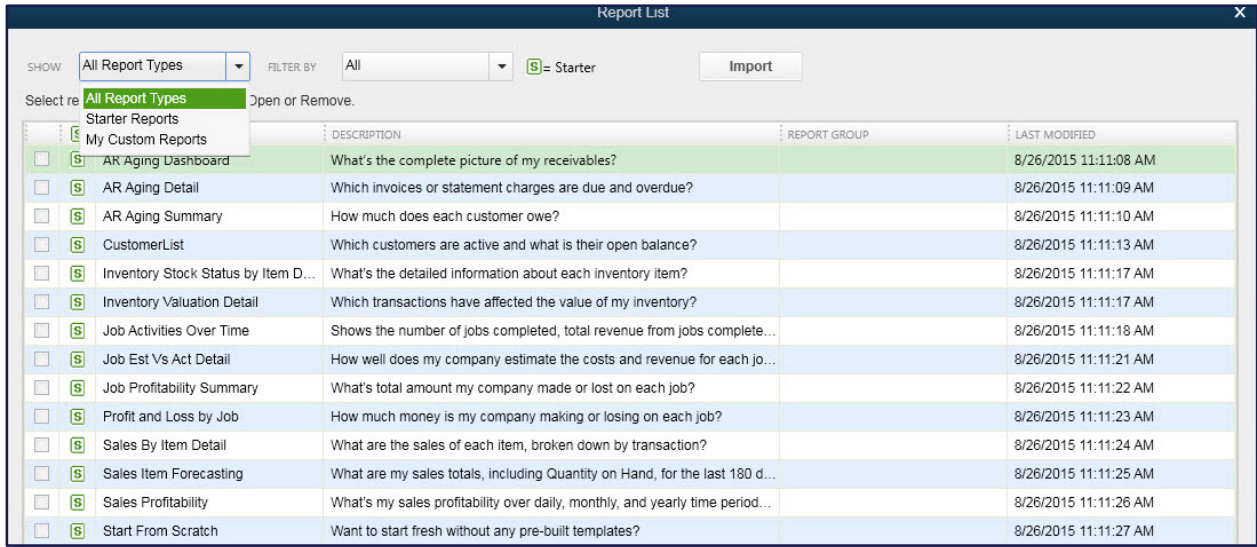
- Ability to create a mix of charts and detail data on one sheet
- New object added for Chart reporting of Sales Order Created vs Sales Order Shipped
- New object added for Invoiced vs Paid Transactions
- Transaction, Customer and Canonical Date Ribbons
- Help Site improvements including template pages, user guides and training videos



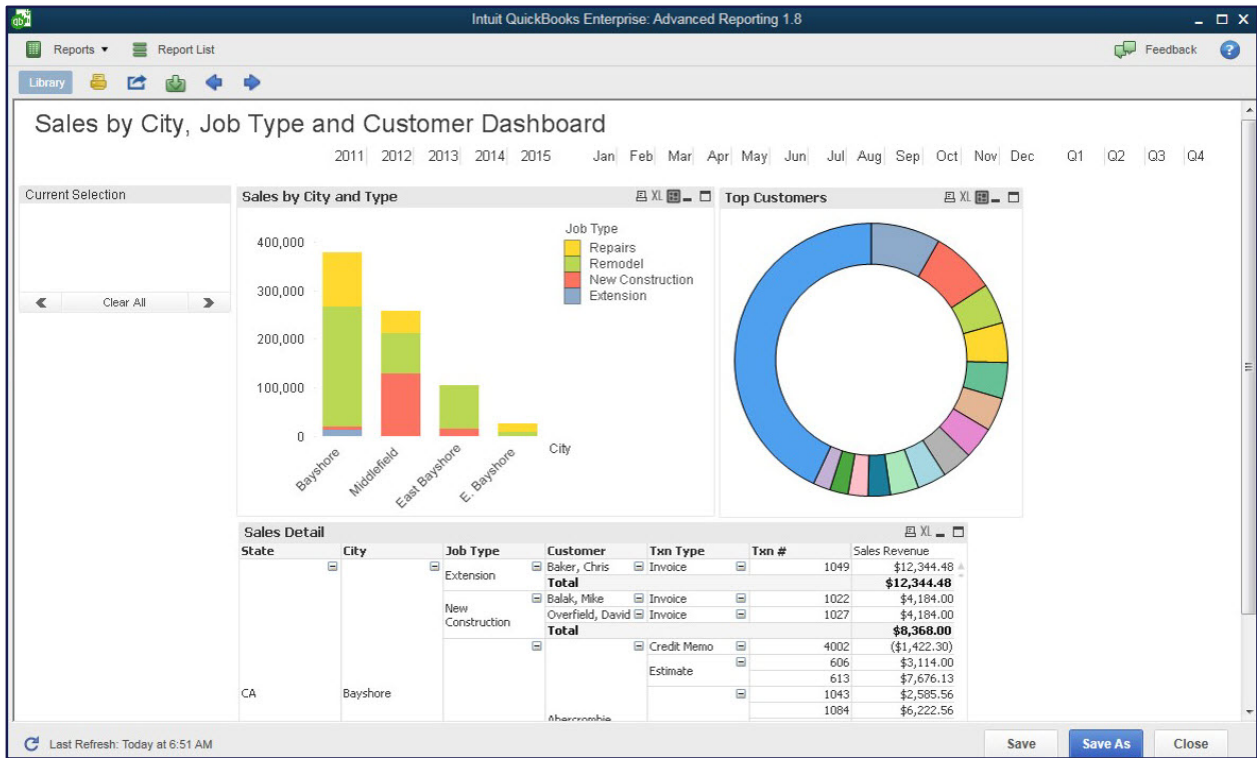
**Drag and drop to create reports**

- Ability to create a mix of charts and detail data on one sheet
  - New object added for Chart reporting of Sales Order Created vs Sales Order Shipped
  - New object added for Invoiced vs Paid Transactions
  - Transaction, Customer and Canonical Date Ribbons
  - Help Site improvements including template pages, user guides and training videos
- (FSP) SKUs



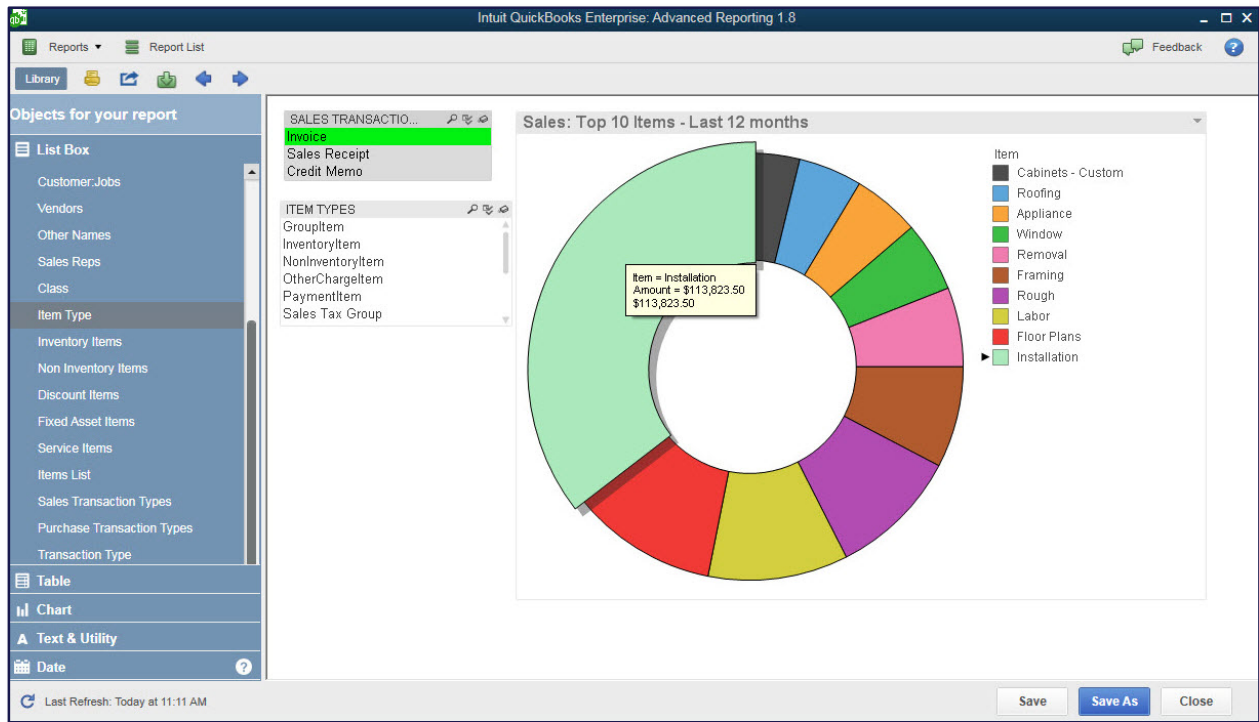


**Start with Report Templates, the list is growing!**

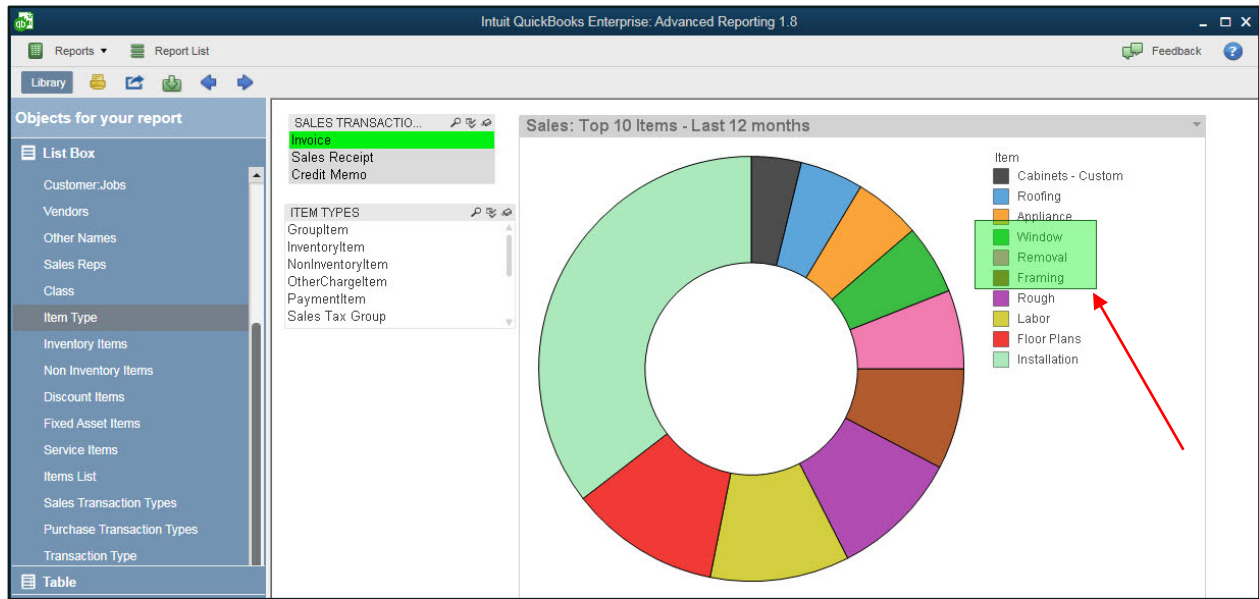


**Create interactive reports with both text and charts offering drill-down to details**

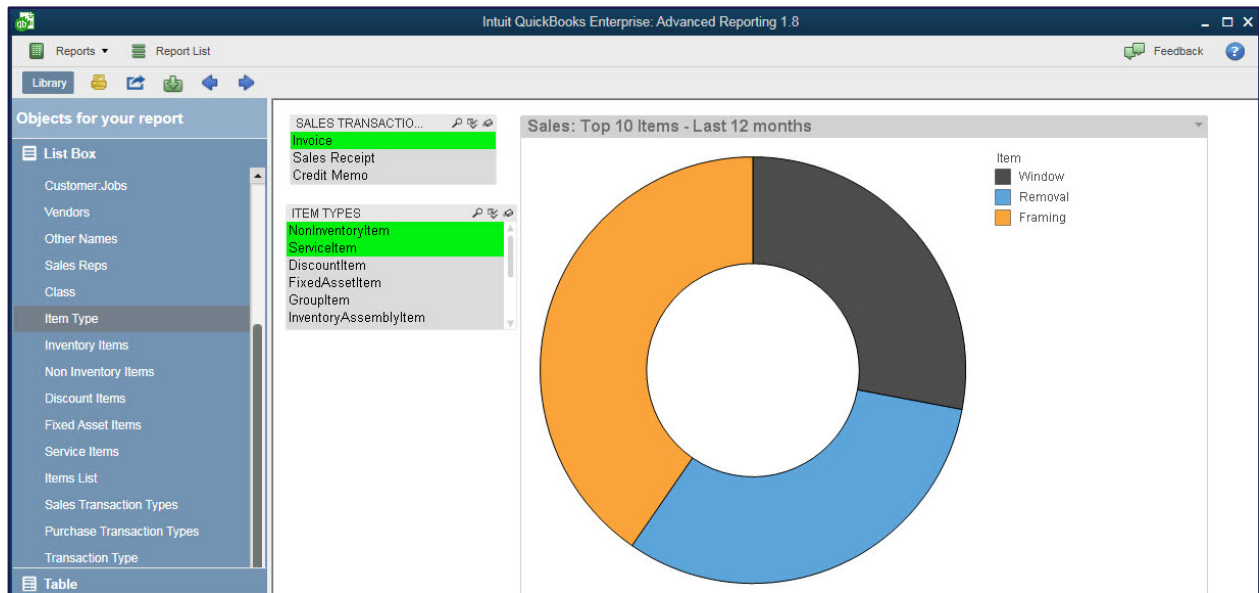




**Customize the data displayed**



**“Grab” selected data with the computer mouse**



***Selected data is then filtered for new report***

**How does this feature help you or your client work more efficiently?** QuickBooks Enterprise 16.0 improves the User Interface in Advanced Reporting, making it easier to drag and drop selected fields and filters for reporting.

**Note:** Advanced Reporting with QuickBooks Enterprise, provides the opportunity for an additional revenue stream for the accounting professionals. Create new business opportunities with your QuickBooks Enterprise clients by creating customized reports, or training your clients how to create and modify reports.

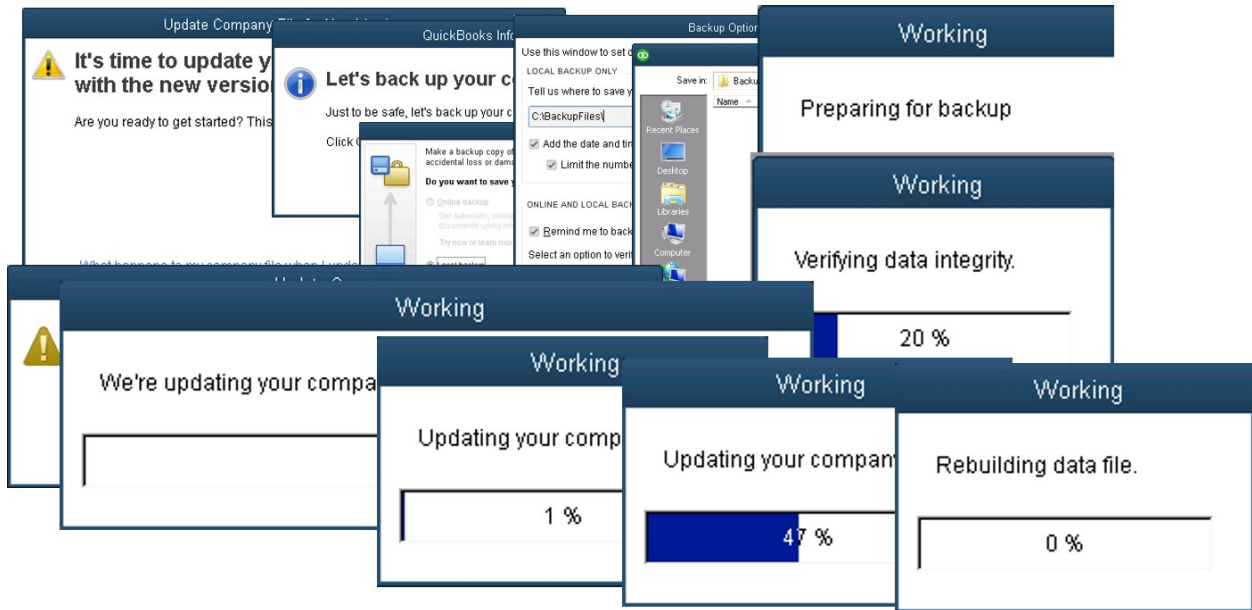
For additional resources, visit: <https://qbar.intuitlabs.com/>. QuickBooks Advanced Reporting is a separate app and is powered by QlikView. For more information: <http://www.qlik.com/us/explore/products/qlikview>

## **IMPROVED! SIMPLIFIED UPGRADE PROCESS**

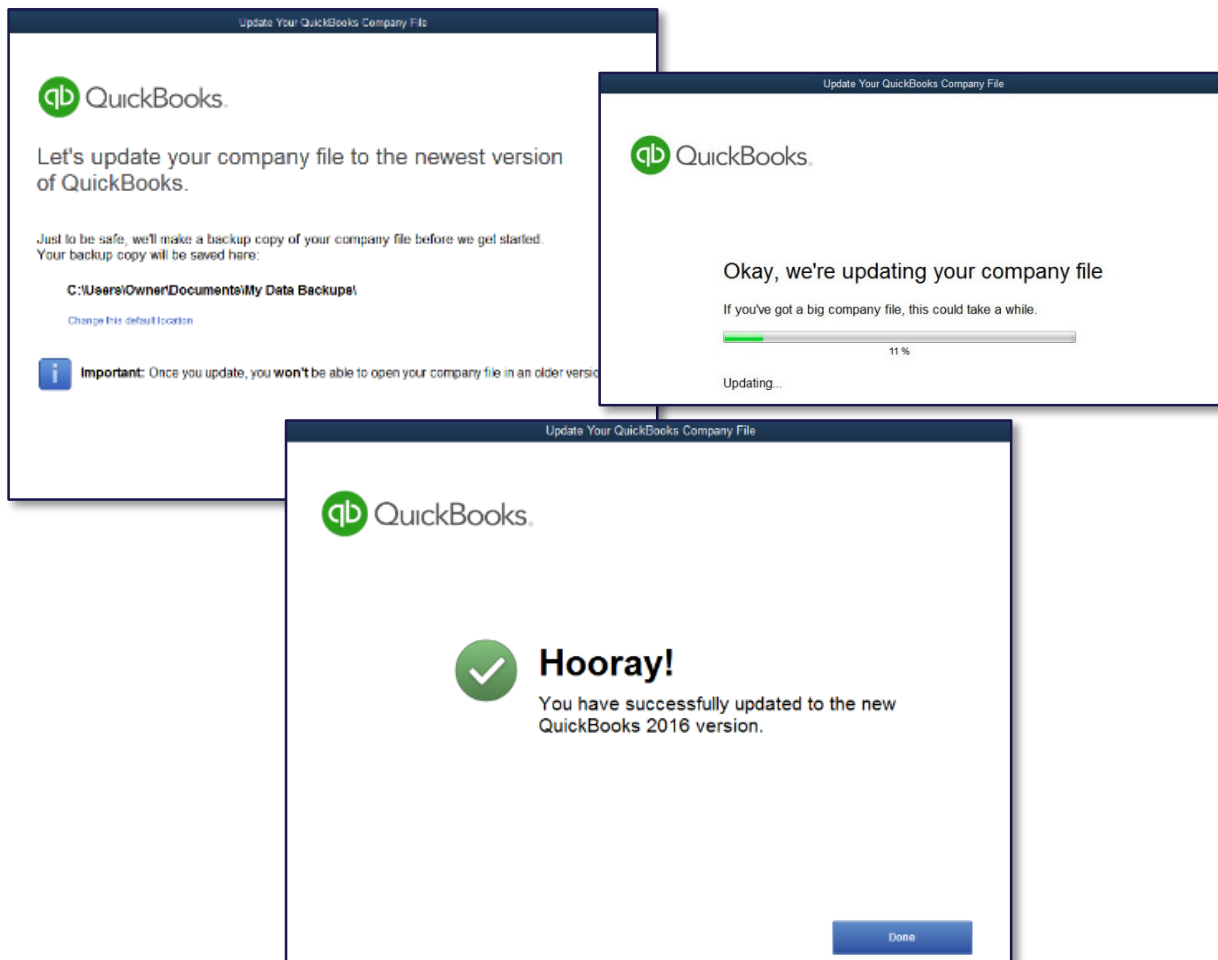
**Included with:** QuickBooks Pro, Premier, Accountant Desktop 2016 and QuickBooks Enterprise Desktop 16.0.

**How to access it:** When upgrading to QuickBooks Desktop 2016 from an earlier version of QuickBooks Desktop.

**What this feature does:** The process required to update a QuickBooks file from one year's version to the next has been simplified into just a few clicks.



*This image displays the upgrading experience for prior year's versions of QuickBooks*



*Just a few clicks to upgrade to QuickBooks 2016*

**How does this feature help you or your client work more efficiently?** Beginning with QuickBooks Desktop 2016, users that are upgrading their QuickBooks Desktop file from a previous year's version will find the process simplified from previous years.

# WHAT'S NEW AND IMPROVED IN QUICKBOOKS MAC DESKTOP 2016

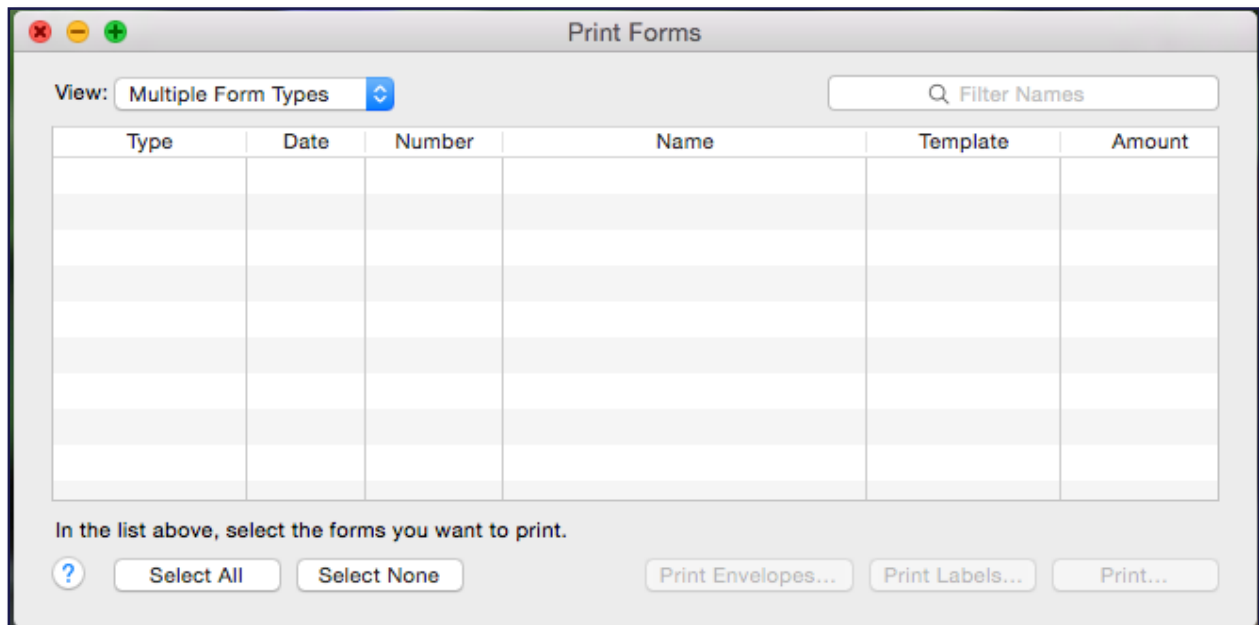
QuickBooks for Mac users and the accounting professionals who support them will be delighted to see this year's new features and enhancements. And while the functionality is increased and user efficiency is improved in the new version, the overall user interface remains uniquely "Mac".

## NEW! PRINT DIRECTLY TO ENVELOPES

**Included with:** QuickBooks for Mac Desktop 2016

**How to access it:** **File, Print Forms, Multiple Types...** [Print Envelopes...] button. Access the print option from Invoices, Checks, Purchase Orders, and Statements.

**What this feature does:** QuickBooks users can print directly to envelopes from selected forms.



### *Print directly to envelopes*

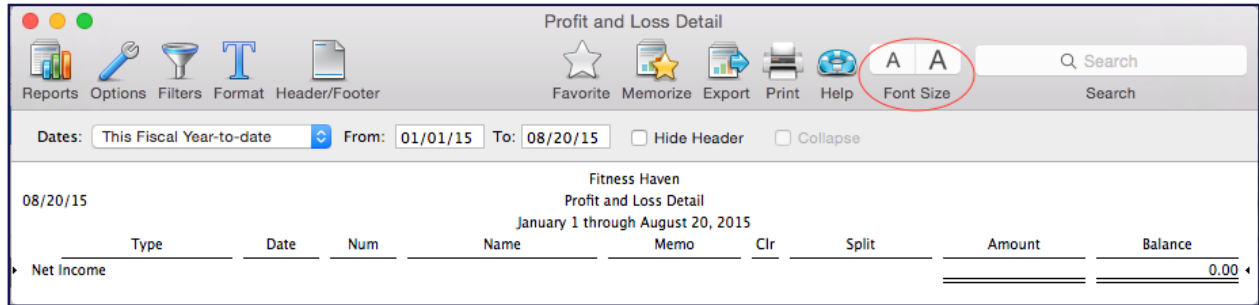
**How does this feature help you or your client work more efficiently?** Allow the users to print directly to envelopes, saving them time and hassle of first printing to a label and then affixing the label to the envelope.

## NEW! FONT SIZE CONTROL IN REPORT TOOLBAR

**Included with:** QuickBooks for Mac Desktop 2016

**How to access it:** Open a report, use Font Size Toolbar items.

**What this feature does:** Allows the user to easily change the font size used in a given report.



*Changing the font on a display report with ease*

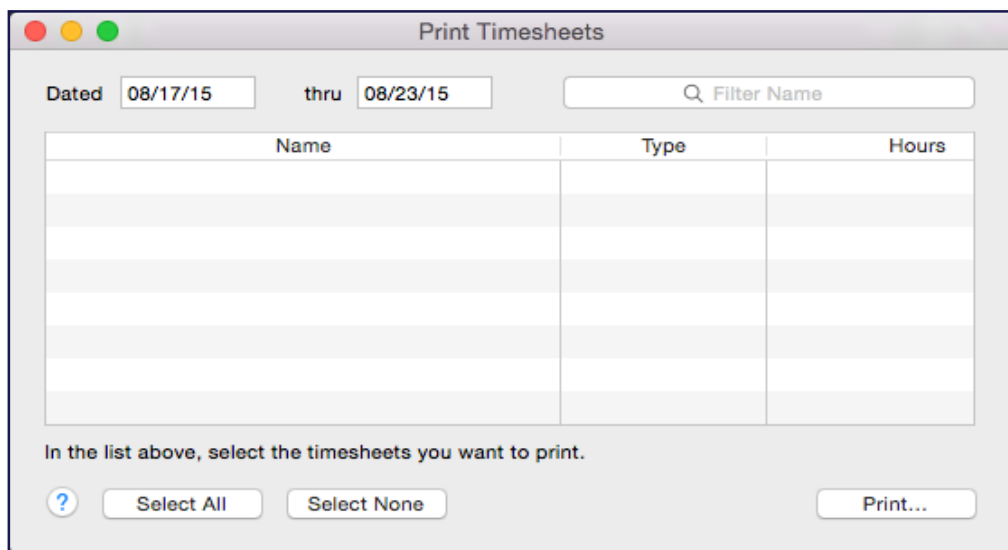
**How does this feature help you or your client work more efficiently?** The user can choose to preview the report with a large font, making it easier to read on the screen or in print. The new font resizing also helps to ensure that the report fits a single page.

## NEW! TIMESHEET PRINTING

**Included with:** QuickBooks for Mac Desktop 2016

**How to access it:** File, Print Forms, Timesheets.

**What this feature does:** QuickBooks users can now print the timesheet report.



*New for Mac 2016 – Printing of Timesheets*

**How does this feature help you or your client work more efficiently?** QuickBooks users can print details of times sheet data. Printing of timesheet reports were not supported in previous versions of QuickBooks for Mac.

## IMPROVED! CALCULATE QUICKMATH IMPROVEMENTS

**Included with:** QuickBooks for Mac Desktop 2016.

**How to access it:** Calculator icon next to number fields.

**What this feature does:** Improvements to an existing feature.

The screenshot shows a QuickBooks invoice form. At the top left, the word "Invoice" is displayed. To the right, there are two small tables: "Date" with the value "08/20/15" and "Invoice No." with the value "1". Below the "Date" table is a "Bill To" field. To the right of the "Bill To" field are two more small tables: "P.O. Number" and "Terms". The main part of the form is a table with columns: "Item", "Description", "Quantity", "Rate", "Amount", and "Tax". A blue box highlights the "Amount" column, and a red circle highlights a calculator icon in the "Tax" column. Below the table, there is a "Customer Message" field, a "no tax" dropdown menu, a "0.0%" dropdown menu, and a "0.00" value. At the bottom right, the word "Total" is displayed.

*Improvements to the workings of the QuickMath*

## **OTHER IMPROVEMENTS**

### ***Resizable Columns in Forms***

QuickBooks users can now resize columns on any forms. Row height will automatically adjust to the height of the data in those fields.

### ***Timesheet User Interface***

The new User Interface will look and feel more like an Apple product. More familiar and easy to learn and use.

### ***Guide Me Redesigned***

Guide Me provides helpful information when a QuickBooks user hovers over an area in the program. The new Guide Me content will now display in the lower right of the screen and can be positioned to another location if desired.

### ***Automatic Reference Counting (Technical)***

With this change in how memory is allocated and managed within the program, the application should operate more quickly.

### ***Migration from Mac to QuickBooks Online***

New mechanism that when implemented, will allow QuickBooks Mac Desktop users to migrate to QuickBooks Online.